

From: Ministers Office
Sent: Wednesday 6 May 2026 09:10
To: COM - Customer Care Counter
Subject: Ref: TTAS-MO-02222-2026
Our Ref: TTAS-MO-02222-2026 (SDCC Ref: M 90771)

Dear Ms. Conroy,

On behalf of the Minister for Transport, Darragh O'Brien, thank you for your email of 15th April 2026 regarding Bus Connects route 13.

I would like to explain that the Department of Transport is responsible for the development of public transport policy and its funding. However, the Department does not have a role in the provision of subsidised bus and rail services. That is the responsibility of the National Transport Authority (NTA) in conjunction with public transport operators such as Dublin Bus, Bus Éireann, Iarnród Éireann, Go-Ahead Ireland and Luas.

The NTA has entered into contracts with the individual operators. Those contracts set out the roles and responsibilities of both parties. Broadly speaking:-
the NTA is responsible for determining the organisation of bus and rail services e.g. the routes and timetables to be operated; the fares to be charged; shared systems such as Leap Card, real-time passenger information (RTPI) and the national journey planner (NJP); the individual operators are responsible for the management and operation of services on a day-to-day basis.

As your correspondence appears to fall into the former category, the NTA is best placed to respond. You may wish to contact the NTA at the Oireachtas Liaison email address: oireachtasliaison@nationaltransport.ie.

I hope the above is of assistance to you.

With best wishes,

Amanda Corley

Private Secretary to Minister O'Brien TD

The Minister is a Designated Public Official under the Regulation of Lobbying Act, 2015 (details available on www.lobbying.ie)

An Roinn Iompair

Department of Transport

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