

From: [localreprsupport](#)
To: [PT - Central Management Unit](#); [COM - Customer Care Counter](#)
Cc: [councilmeetings](#)
Subject: Uisce Éireann LRSD Query Ref: 42541/97847
Date: Friday 12 December 2025 10:32:04

Some people who received this message don't often get email from localreprsupport@water.ie. [Learn why this is important](#)

CAUTION: [EXTERNAL EMAIL] Do not click links or open attachments unless you recognise the sender and know the content is safe.

Dear Susan,

Thank you for contacting Uisce Éireann's Local Representative Support Desk.

I am writing to you regarding your representation on behalf of the elected Councillors in relation to a request of replanting the trees on the Knocklyon Road after the removal of trees due to sewer construction works. Your Uisce Éireann reference number for same was 42541/97847, which was raised on the 09/12/2025.

I understand this issue has been a source of concern for you and your constituent.

The Delivery Department has confirmed that works are taking place on Knocklyon Avenue (not Knocklyon Road) to install pressure management valves, no trees impacted by leak reduction programme works on Knocklyon Avenue. Also, the Operations Team has advised that the above is not related to wastewater operations.

Should you have any further queries, please don't hesitate to contact us on the details below. For the latest supply and services updates, please see: <https://www.water.ie/?map=supply-and-service-updates>.

Thank you for using Uisce Éireann's Local Representative Support Desk.

Yours sincerely,

Geraldine Torreon
Local Representative Support Desk

Uisce Éireann
Bosca PO 860, Oifig Sheachadta na Cathrach Theas, Cathair Chorcaí, Éire
Uisce Éireann
Uisce Éireann, PO Box 860, South City Delivery Office, Cork City

Telephone: 0818 178 178
Text to Voice/Voice to Text: 1800 378 378
localreprsupport@water.ie
www.water.ie
[Facebook](#) | [Twitter](#) | [LinkedIn](#)

Please note: The Local Representative Support Desk operates Monday to Friday, 09:00–17:30 (excluding Bank Holidays). For urgent matters outside these hours, our Customer Service line offers a priority service for Local Representatives where we will be happy to assist you. The contact channels listed above remain available to during these times.

Is don duine amháin nó don eintiteas amháin ainmnithe ar an seoladh an fhaisnéis agus d'fhéadfadh ábhar faoi rún, faoi phribhléid nó ábhar atá íogair ó thaobh na tráchtála de a bheith mar chuid den fhaisnéis. Tá toirmeasc ar aon daoine nó aon eititis; nach dóibh siúd an fhaisnéis- aon athbhreithniú a dhéanamh, aon atarchur a dhéanamh nó aon athdháileadh a dhéanamh, nó aon úsáid eile a bhaint as an bhfaisnéis, nó aon ghníomh a bhraithfeadh ar an bhfaisnéis seo a dhéanamh agus d'fhéadfaí an dlí a shárú dá ndéanfaí sin. Séanann Uisce Éireann dliteanas as aon ghníomh agus as aon iarmhairt bunaithe ar úsáid neamhúdaraíthe na faisnéise seo. Séanann Uisce Éireann dliteanas maidir le seachadadh iomlán agus ceart na faisnéise sa chumarsáid seo agus séanann Uisce Éireann dliteanas maidir le haon mhoill a bhaineann leis an bhfaisnéis a fháil. Má tá an ríomh-phost seo faighte agat trí dhearmad, déan teagmháil leis an seoltóir más é do thoil é agus scrios an t-ábhar ó gach aon ríomhaire. D'fhéadfadh ríomhphost a bheith so-ghabhálach i leith truaillithe, idircheaptha agus i leith leasuithe neamhúdaraíthe. Séanann Uisce Éireann aon fhreagracht as athruithe nó as idircheapadh a rinneadh ar an ríomhphost seo nó as aon dochar do chórais na bhfaighteoirí déanta ag an teachtaireacht seo nó ag a ceangaltáin tar éis a sheolta. Tabhair faoi deara go bhféadfadh monatóireacht a bheith á dhéanamh ar theachtaireachtaí chuig Uisce Éireann agus ó Uisce Éireann d'fhonn ár ngnó a chosaint agus chun a chinntiú go bhfuiltear ag teacht le beartais agus le caighdeáin Uisce Éireann. Is cuideachta gníomhaíochta ainmnithe é Uisce Éireann atá faoi theorainn scaireanna, a bunaíodh de bhun fhorálacha na n-Achtanna um Sheirbhísí Uisce 2007-2022, a bhfuil a bpríomh-ionad gnó ag Teach Colvill, 24-26 Sráid na Talbóide, BÁC 1.

Go raibh maith agat as d'aird a thabhairt.

The information transmitted is intended only for the person or entity to which it is addressed and may contain confidential, commercially sensitive and/or privileged material. Any review, retransmission, dissemination or other use of, or taking of any action in reliance upon, this information by persons or entities other than the intended recipient is prohibited and may be unlawful. Uisce Éireann accepts no liability for actions or effects based on the prohibited usage of this information. Uisce Éireann is neither liable for the proper and complete transmission of the information contained in this communication nor for any delay in its receipt. If you received this in error, please contact the sender and delete the material from any computer. E-Mail may be susceptible to data corruption, interception and unauthorised amendment. Uisce Éireann accepts no responsibility for changes to or interception of this e-mail after it was sent or for any damage to the recipients systems or data caused by this message or its attachments. Please also note that messages to or from Uisce Éireann may be monitored to ensure compliance with Uisce Éireann's policies and standards and to protect our business. Uisce Éireann is a designated activity company limited by shares, established pursuant to the Water Services Acts 2007-2022, having its principal place of business at Colvill House, 24-26 Talbot Street, Dublin

1.

Thank you for your attention.