

Ms Mary Maguire, Senior Executive Officer,
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25th November 2025

Ref: Item 88665

Dear Ms Maguire,

I refer to your correspondence dated 4th of November 2025 in respect of the above matter.

The National Transport Authority (NTA) utilises a number of measures to assess the efficacy of both the existing and planned public transport network to meet the transport needs of a particular area. Reviews may take into account:

1. Direct feedback from the relevant Transport Operators through regular operational review meetings;
2. Demand, boardings and patronage on existing services (derived from ticketing systems data);
3. Customer feedback;
4. The scale and pattern of transport demand from sources such as the census and POWSCAR (Place of Work, School or College Census of Anonymised Records);
5. Recent housing completions, commencements, and approvals; and
6. Local Area Plans (now Settlement Plans).

The review of such information is used to identify gaps in the existing network in terms of both spatial and temporal coverage, but also to analyse how areas have changed, where new demand may be being generated and where levels of demand have increased or are likely to increase in the near future. We can confirm that a review is currently under way for the Adamstown area and any identified measures will be implemented subject to the availability of funding and resources.

Separately, in recent months the NTA have developed a tool which utilises the available ticketing and Leap card data to identify and prioritise bus routes which are operating above normal capacity. Using that tool, we have been able to develop a prioritised listing of bus routes with over-capacity issues, which we are seeking to address, in so far as is possible, within the driver, vehicle and funding constraints that we operate. The three routes with the greatest capacity issues were identified on the tool as Route 39A, Route 15 and Route E1. We added capacity to Route 39A earlier in October and we recently added capacity to Routes 15 and E1 on Monday, 3 November. Route C1 is

currently being examined, along with other routes identified through the tool, to identify where to prioritise further capacity interventions, subject to the availability of funding and resources.

We are conscious of the need to increase bus capacity in particular areas to meet the needs of developing areas. We will continue to monitor developments in the Adamstown and adjoining areas, and make appropriate service adjustments in line with funding and resource availability.

I trust that the above information is of assistance and clarifies the current status of the matter.

Yours sincerely,

A handwritten signature in blue ink that reads "Hugh Creegan". The signature is written in a cursive, slightly slanted style.

Hugh Creegan,
Deputy Chief Executive