

From: [Saoirse Fitzpatrick](#)
To: [LUPT - Central Management Unit](#)
Subject: RE: SDCC Dublin Bus Query
Date: Thursday 28 November 2024 08:25:08
Attachments: [South Dublin City Council Query.pdf](#)

You don't often get email from saoirse.fitzpatrick@dublinbus.ie. [Learn why this is important](#)

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Dear Susan,

Thank you for contacting us on behalf of the members of the South Dublin City Council regarding the request for additional services on Routes 15 and 15B, along with a request for information around the causes of 'ghost buses'.

Dublin Bus continuously monitors all its services and is aware of the peak time capacity constraints that is occurring on this route. In response, our Operations Team is currently conducting a comprehensive analysis of the performance on Routes 15 and 15B, i.e. customer numbers etc. and we are working in conjunction with the National Transport Authority (NTA) to determine the possibility of introducing additional services on these routes.

That being said, Dublin Bus is responsible for the operation of bus services, with responsibility for the provision of services resting with the NTA. Therefore, any requests for the provision of additional bus services should be directed to the NTA. The best point of contact for this query is oireachtasliaison@nationaltransport.ie.

In relation to routes S6 and S8, these routes are operated by Go Ahead, not Dublin Bus. Therefore, your query would be best directed to them.

Regarding your query around the causes of ghost buses, when a bus is listed on the RTPi but then disappears, this can be the result of disruptions such as curtailments or bus breakdowns. These disruptions may not always be reflected immediately in the RTPi system. Our Operations Team tries their best to fix these issues immediately, but unfortunately sometimes it is out of their control.

We are committed to continuously improving our network and will work with the NTA to achieve this and ensure that we are offering a sustainable service for our customers.

I trust this clarifies your query but if there is anything further, please do not hesitate to get in touch.

Yours sincerely,
Saoirse

Saoirse Fitzpatrick

Clerical Officer

Strategic Communications and Engagement Function

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At Dublin Bus, we believe in facilitating flexible work patterns, so while it suits me to email now, I do not expect a response or action outside of your own working hours.

Stiúrthóirí Directors: Mr G Owens – Cathaoirleach Chairperson: E Howley, R Widdis, L Carroll, K Wallace (UK), C Maybury, E Murray, S Hannan & D Healy.

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