

Dear Ms Sinclair,

We refer to your correspondence dated 26<sup>th</sup> January 2024 regarding the motion that was adopted by the Elected Members at the recent Committee meeting of the Rathfarnham / Templeogue / Firhouse / Bohernabreena Area Committee requesting *"the Manager to contact and request Dublin Bus arrange for the removal of graffiti and stickers from their property in the Rathfarnham / Templeogue / Firhouse / Bohernabreena Area - namely bus shelters and bus poles"*, (attached for ease of reference). Your correspondence has been referred to the NTA for direct response.

Under our bus shelter contract, we have an agreed programme and maintenance schedule with our bus shelter contractor, JCDecaux Ireland, which is implemented uniformly and equally at regular intervals, to all shelters across the state. This maintenance regime provides for the regular cleaning of bus shelters, including the washing of the shelter structure and the removal of graffiti etc. In addition, our contractor responds in a timely manner to all notifications of damage and vandalism to shelters in specific locations.

In response to your request we have requested JCDecaux, to tend to the necessary cleaning and repairs to ensure that the shelters are presentable. JCDecaux has confirmed that your request will be addressed as soon as is feasible. By way of information, it has been our experience in the past that in some instances where shelters have been cleaned and/or repaired that those specific shelters can suffer subsequent graffiti attacks and/or damages shortly after cleaning and repairs. Specifically with regard to the accumulation of rubbish in public areas, on the footpath and the power hosing of footpaths etc., this is the responsibility of the Local Authority, and the Authority should be approached in that regard.

Ongoing maintenance of bus stop poles is undertaken by Dublin Bus on behalf of the NTA. We will ask Dublin Bus to undertake a review of the aforementioned areas. Should any specific locations or pole ID's be identified, please don't hesitate to forward.

We trust this clarifies the current situation and that the above information is of assistance.

Yours Sincerely  
Richard Kelly  
NTA Oireachtas Liaison



**Richard Kelly**

Higher Executive Officer, Public Affairs Unit

National Transport Authority | Udarás Náisiúnta Iompair

A: Dún Scéine, Iveagh Court, Harcourt Lane, Dublin 2, D02 WT20

M: 085-851 5727

E: [Richard.Kelly@nationaltransport.ie](mailto:Richard.Kelly@nationaltransport.ie)

W: [www.nationaltransport.ie](http://www.nationaltransport.ie)

*In accordance with NTA's Right to Disconnect policy, if you are receiving this email outside of normal working hours, I do not expect a response or action outside of your own working hours.*