Housing Customer Centre Opening

As part of our ongoing Customer Services and Digital Transformation Strategy, the new **Housing Customer Centre** will officially open on Wednesday, 12th July. The Customer Services desks in County Hall, Tallaght & Clondalkin will be closed from this date forward.

Access to the Housing Customer Centre will be by appointment only, to request a meeting, contact us on **01-4149000.**

Housing Services are easily accessible, 24/7 through our Housing Online Portal. **Scan the QR Code** to find out more, or visit: **www.sdcc.ie/en/services/housing**

WWW.SDCC.IE

Comhairle Contae
Átha Cliath Theas
South Dublin County Council

How to make a **Housing Maintenance Repair Request** On-line

Tenants of South Dublin County Council should log their maintenance request through **Housing Online**. If you haven't already done so, you can register at Housing Online to set up your account by scanning the **QR code** or by visiting **https://hol.sdublincoco.ie**

If your request for works is an emergency, for example, sparking fuse board, or relates to works for a communal area please contact us by telephone on **01 414 9393**, our opening hours are **Monday to Thursday 9.00am to 5.00pm, Friday 9.00am to 4.30pm.**

Please make sure that you have your rent account number ready when you call us, as you may be asked to provide it for verification purposes.

Please note only telephone calls in relation to emergency works, communal areas, requests from older tenants, JAM Card holders or persons who require assistance will be taken during office hours. All other requests for maintenance works must be now logged online through Housing Online.

If there is a potential risk to human life or significant risk to the property, outside of office opening hours, you can call the emergency line **Out of Hours service**, after 5.00pm or at the weekend/bank holidays on **01 457 4907.**