

This report contains the data for the month of Dec

Statistic Name	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sept	Oct	Nov	Dec
Customer Contacts processed through CMS	7759	4458	9300	7946	7216	7416	7909	6215	7182	6598	7246	8371	7881	4687
Average CMS response time	5.3	2.3	4.2	4.7	3.53	4.12	6.6	4.3	6.6	6.3	6.20	5.09	4.9	5.6
Members reps processed	635	331	792	802	959	993	1022	584	930	630	818	869	816	440
Members reps Av. Response time (days)	5.97	5.70	7.59	8.81	10.02	7.73	13.3	9.71	9.65	14.2	10.66	8.88	10.125	11.66
Telephone calls answered	16515	9924	17729	14873	14705	13590	14291	12719	15484	13422	14637	14305	16145	9914
Answered within 20 seconds (%)	95.1	96.3	90.4	94.7	94	93	94	95.8	95.8	90.5	90.2	92.40	90	87.3
Media queries responded to	49	25	51	44	41	41	37	29	44	18	40	37	30	23
Fix your street queries responded to	463	295	531	354	393	404	391	340	352	401	333	396	476	301
Web pages opened	309141	226035	320444	281686	274961	280446	282417	243261	287344	252135	248660	255667	275375	202226
Social media followers	26904	28127	28918	29346	30212	30597	31303	32318	33271	34117	34600	34889	35164	35823
Staff employed - WTE	1285	1265	1281	1280	1272	1284	1292	1286	1280	1278	1273	1275	1261	1261
Apprenticeships/graduates	7	12	13	13	13	12	12	12	11	15	15	16	15	10
Training programme - No of participants	273	294	192	235	186	255	397	298	222	148	531	715	206	138
Number of Customer Care Queries/Complaints received in Irish	2	0	1	0	5	3	1	2	2	1	0	5	1	0

[illegible]

users	14106	10063	14005	13546	15244	15162	17684	12767	11250	11355	13291	13518	13137	8567
Arts grants paid	4	0	0	8	1	30	6	2	0	8	4	4	1	3
Arts events hosted	1	1	1	0	1	8	3	36	0	1	1	4	0	2
Visitors civic theatre	31827	41876	24275	19986	10635	16993	14033	12216	17938	5095	12266	13228	14860	24989
Visitors Rua Red	16097	10617	12629	15620	17876	17207	19769	14566	12330	10689	17341	18154	18819	11789
GC Jobs (Construction)	870	870	870	870	870	870	788	788	788	788	788	788	788	788
SDCC Investment in Tourism Projects	5707.27	158947.79	57,869	73012.00	23313.50	111.79	115.78	1051.92	615.00	13608	98002	0	100,893.56	106965.76
SDCC Investment in Grange Castle Business Park Projects	0	0	0	0	0	0	0	0.00	0	0	0.00	0	0	0

Environment, Water & Climate Change

Statistic Name	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sept	Oct	Nov	Dec
Grass cut - Hectares	397	4	24	58.5	618	1028	1011	1157	1097	1069	1058	936	553	0
Trees inspected	115	227	432	213	245	575	3188	1604	1653	142	1607	3152	1688	16
Trees pruned	125	99	160	191	345	142	178	266	376	326	214	355	370	335
Trees removed	144	55	114	111	108	66	48	61	121	31	61	63	48	158
Trees planted	0	0	42	1561	31	5	0	0	0	0	0	275	0	0
No. of stumps removed	0	0	198	241	96	116	0	0	32	0	0	96	90	164
No. of locations of hedge cuts	16	14	30	43	0	0	0	0	0	0	17	27	27	58
Hectares of park land maintained	1750	1750	1750	1750	1750	1750	1750	1750	1750	1750	1750	1750	1750	1750
No of allotments provided	421	421	425	425	425	425	425	425	425	425	425	425	425	425
Playing pitches provided/Maintained	163	163	163	163	163	163	163	163	163	163	163	163	163	163
Playgrounds provided/maintained	34	34	34	34	35	38	38	38	42	42	43	43	44	44
Tonnage of waste collected - street bins	45.4	35.18	44.1	41.099	48.8	43.02	49.08	40.84	39.48	36.32	34.34	33.26	38.34	39.2
Tonnage of waste collected - litter/illegal dumping	625.65	328.74	423.06	340.63	448.44	418.17	534.92	512.42	664.92	1282.60	493.06	505.98	725.89	408.94
Tonnage of waste collected - road sweeping/gullies	1285.96	606.54	627.80	630.74	672.46	670.89	599.41	549.68	546.46	469.26	570.99	876.38	1690.62	755.90
No. of bring banks provided	74	74	74	74	74	74	74	74	74	74	74	74	74	74
No. of recycling centres	2	2	2	2	2	2	2	2	2	2	2	2	2	2
No. of green flag schools	136	136	136	136	136	136	136	136	136	136	136	136	136	136
Km. of roads swept monthly	974	885	974	885	930	885	930	885	974	974	930	974	930	885
Derelict site/Dangerous building inspections	17	17	31	17	24	26	8	24	32	21	25	25	22	1
No. of sites on derelict sites register	17	17	16	17	17	15	15	14	14	14	10	10	10	10
No. of environment inspections	164	225	22	47	74	67	49	50	51	65	52	139	92	200
Environment enforcement procedures commenced	0	0	0	0	2	0	2	0	2	1	4	1	0	1
Environment enforcement - cases closed	46	1	8	11	30	28	23	15	32	24	47	25	23	25
Litter - fines issued	36	24	46	46	39	25	52	35	53	34	49	51	58	26
Litter - court appearances	6	0	4	0	3	5	3	0	1	0	0	4	10	0
Litter - cases closed	293	428	634	772	286	253	482	232	226	236	299	250	224	135
Total number of waste permits in force	42	42	42	42	43	43	45	45	45	45	45	46	46	47
No. of waste enforcement notices issued	0	0	0	1	2	3	9	4	5	10	7	3	2	4
Water Quality (%)	100	100	99	100	100	100	99.6	100	99.2	99.4	100	100	100	100
% of unaccounted for water	36.4	35.6	37.06	37.99	37.28	37.27	37.66	36.4	36.6	36.2	37.3	37.5	37.5	37.5
Water maintenance repairs completed	61	57	55	63	65	48	55	49	57	55	44	46	51	40
Water pollution incidents dealt with	4	3	6	4	9	5	2	13	12	9	9	5	5	4
No. of dogs impounded	43	47	37	33	30	37	41	23	34	31	21	40	28	22
Number of dog licences in force	8518	8627	8968	8815	8884	8559	8535	8485	8689	8520	8332	8289	8234	8235
DFB fire incidents mobilised	159	133	134	153	158	133	159	139	184	143	198	284	117	151
DFB Ambulance incidents mobilised	1096	1199	1145	1065	1080	1066	1114	1022	1057	1034	1054	1111	939	1285
Number of horses impounded	7	5	6	18	18	10	3	0	9	5	6	0	5	2

Housing, Social & Community Development

Statistic Name	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sept	Oct	Nov	Dec
Total housing stock	9323	9395	9453	9462	9464	9470	9491	9499	9505	9506	9515	9520	9583	9605
Construction starts	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Construction completions	54	87	0	9	40	0	0	0	0	0	63	0	0	0
Total housing needs assessed	7155	7151	7111	7150	7173	7136	7186	7119	6922	6869	6902	6904	6858	6864
Allocations - Homeless/Other	22	47	50	29	24	34	53	38	25	32	45	64	62	48
No. of voids	76	87	82	80	85	88	83	82	68	80	84	86	87	99
Time taken to re-let dwellings (weeks)	15.36	17.41	23.13	18.43	20.59	20.07	21.45	19	18.84	17.57	14.46	15.27	15.07	16.81
Total RAS units	1345	1347	1337	1328	1315	1321	1313	1259	1246	1237	1221	1210	1200	1184
Total HAP units	2900	2938	2973	3004	3029	3060	3090	3111	3140	3166	3188	3210	3245	3273
Total units leased	954	966	957	1000	997	998	1001	1013	1017	1101	1113	1129	1145	1170
No. of housing grants approved	15	20	28	21	20	18	45	17	47	19	41	48	22	13
Housing Maintenance requests received	1716	1177	2004	1422	1353	1437	1366	1129	1449	1243	1488	1662	1724	1263
Housing Maintenance requests completed	1302	774	656	476	428	696	507	495	580	412	357	421	494	303
Planned Maintenance - units completed	8	4	20	2	31	0	46	23	1	0	34	3	0	6
Total PPN registrations	7	1	4	4	26	14	0	6	4	5	12	9	3	0
No. of community grants issued	38	3	0	0	0	0	74	2	25	18	12	11	2	8
No. of sports programmes	542	115	210	221	202	226	212	165	137	53	0	76	95	64
No. of sports programme participants	54616	7132	10685	12922	14738	16184	15162	9476	15290	4385	0	12627	10260	3736
No. of community events	58	20	0	0	2	7	119	13	4	0	4	8	2	19
No. of community event participants	2230	5230	0	0	12000	526	5250	24056	1300	0	14500	1602	5124	7930
Visitors to leisure facilities	51270	36958	53929	53932	57592	51269	55705	45189	45189	36775	48034	53484	55243	36079
PRTB inspections	0	0	0	0	0	0	0	0	0	0	0	0	102	60
PRTB called no access	0	0	0	0	0	0	0	0	0	0	0	0	43	38
BER inspections	0	0	0	0	0	0	0	0	0	0	0	0	0	0
BER Certs published	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Mechanical Inspections	235	163	210	190	213	207	217	165	197	179	118	209	196	170
Energy upgrades completed	26	0	0	20	37	0	38	0	0	0	0	0	0	0
Electrical inspections completed	204	158	218	193	204	151	161	191	192	98	149	188	192	172
No of anti-social incidents reported	53	14	68	42	48	55	49	46	76	53	78	96	115	15
No of actions taken in response to reports	648	424	844	743	803	735	758	698	819	632	886	996	1512	271
JPC and Policing Fora meetings held	5	1	2	4	1	5	1	2	0	0	3	0	4	1
No of Local Festivals supported	0	0	0	0	0	0	0	1	0	0	0	0	0	0
DPG Works	21	11	12	0	8	32	33	9	4	0	9	12	3	1
Tidy Towns Groups Supported	10	10	10	10	10	10	11	11	11	11	11	11	11	11
No. of CE participants	97	89	87	88	95	95	88	90	88	89	92	91	91	90
% of CE participants allocated	75	71	70	71	77	77	71	73	71	72	74	73	73	73

Land Use Planning & Transportation

Statistic Name	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sept	Oct	Nov	Dec
Planning applications received - new housing	15	16	15	16	18	23	15	12	20	15	10	24	13	18
Planning applications received - new housing (units)	292	158	95	67	142	200	208	270	29	176	33	294	55	276
Planning granted new houses - applications	9	8	8	9	4	7	9	10	7	6	7	10	10	7
Planning granted new houses - applications (units)	88	410	106	17	6	9	32	11	173	12	27	301	29	11
Planning applications housing - applications	24	24	23	25	22	30	24	22	27	21	17	34	23	25
Planning applications housing - applications (units)	380	568	201	84	148	209	240	281	202	188	60	595	84	287
Planning Refused - no of houses	5	16	42	129	23	22	6	17	6	11	4	133	42	186
Planning applications - other	65	64	45	59	85	64	73	53	62	68	63	56	53	46
Planning other - no granted	48	43	44	53	35	47	68	56	58	42	52	64	50	37
Planning other - no. refused	2	9	1	4	6	8	8	4	6	5	7	5	4	2
Additional information requests - all classes	22	15	21	21	18	23	24	14	14	13	12	12	11	14
% decisions upheld by ABP	83	50	100	100	100	78	80	66	100	100	80	43	100	100
Pre planning meetings held	23	14	18	15	13	7	26	10	19	16	17	10	11	2
Planning enforcements initiated	20	7	15	10	24	18	33	19	25	29	15	32	15	35
Enforcement files closed	5	13	12	10	8	6	18	11	27	16	12	44	14	8
Building control inspections (number of units inspected)	31	13	32	27	32	88	100	29	44	58	49	31	52	27
Commencement notices received (number of units commencing)	205	213	136	166	119	229	228	132	74	97	16	184	37	58
TIC requests received	0	0	0	0	0	0	1	1	0	0	2	1	0	0
TIC completions	0	0	0	0	0	0	9	0	0	0	0	0	0	0

Area of footpath repaired in m2	4235	2425	1733	2445	6310	5015	11644	10139	6557	7662	4350	8442	3496	2105
Area of road repaired in m2	9870	6320	460	1240	11175	10085	54512	21474	13235	3612	11613	7605	11268	10100
No of public lights in charge	29269	29269	29269	29269	29269	29269	29269	29288	29536	29700	29870	29950	30050	30134
No of public lights repaired	554	267	786	623	447	373	169	234	348	218	242	452	576	477
Traffic lights repaired	106	98	105	92	96	89	88	87	97	87	93	102	91	98
Public Lighting LED Programme	N/A	N/A	56	98	178	279	275	318	104	196	106	65	92	88