

## December Council Management Report

### Update On Annual Service Plan

This report includes the strategy updates for the month of Dec

## Environment, Water & Climate Change

### Objective 1: Improve the appearance of our county in the interest of economic development

**Public Realm Maintenance:** The 2018 Improvement Works programme continues and a revised Maintenance Works Programme will be drawn up following completion of the Public Realm Review Process. **N81 Improvement Scheme:** Tendered for construction of Phase 1A of N81 Scheme is on site. The Pre contract meeting has taken place and contractor has started on site. **Tree Maintenance Programme:** A report on the Interim review of the Tree Maintenance Programme was presented to the November Environment SPC meeting with a view to bringing the final review recommendations to the next SPC meeting in February 2019. Tree crews are currently working in Ballycullen Avenue and Hillcrest estate, Lucan. **Scheduled Street Cleaning Programme:** New road sweeping services contract has been tendered and Tender assessment has taken place. **Litter Management:** **Environmental Awareness:** The following environmental awareness campaigns are currently being promoted: waste prevention/reusable cups, anti-Litter, anti-dog fouling and Green dog walkers, Conscious cups, Christmas decoration competition opened to schools via social media. : 187 Community clean ups so far this month .Green schools - 99 primary & 37 secondary. Hessian bags available for the community. Book exchange in county hall. 10 Christmas workshops supplied to schools and also another 8 will be supplied between Nov-Dec. **Public Realm:** Cleansing Schedule continues, pickups for community clean-ups ongoing. The Solar Bin Pilot (agreed for Rathfarnham) tender process underway. Ongoing servicing of Bottle banks / recycling facilities carried out. Continuous clean—ups of areas prone to repetitive instances of illegal dumping (Scheduled and unplanned). Council, through contractor operating leave collections both bagged and sweeps. **Enforcement & Licencing:** CCTVs - roving and decoy at 8 locations countywide (13 cameras). Drones used extensively to monitor licenced / permitted sites. CCTV scheme for St Cuthbert's completed.

### Objective 2: Incorporate environmental sustainability in all policy-making and implementation programmes

**Climate Change:** €10 M funding secured for the national set up and running of 4 regional Climate Change Offices for the next 5 years. The Draft Climate Change Action Plan was presented to the November meeting of the Environment SPC. Climate Change Action Plan will go on public consultation from 11th February. 5 No. EV vans added to the Council's fleet - official launch programmed for 13th December. **Eastern/Midlands Regional WMP & WERLA:** Inspections in relation to ELVE's (End of Life Vehicles) took place - Letters sent to 50 Second hand car importers have inspected 33 to date, in relation to compliance with EU (End of Life Vehicles) Regulation 2014. Inspections of Suspected Major Producers of packaging complete and case closed on 16 of 20 identified companies. Household waste inspections taking place in the Firhouse and Lucan area. **Surface Water Schemes:** Schemes for 2018 nearing completion. Upgrade to the remote monitoring of the Poddle screens complete. Works in Glenmaroon, Peamount Road, works on the Pond at Rathfarnham Castle and on the SW Culvert on Stocking Lane all complete. Works on Ballyowen Lane ongoing. Surveying work in Templeogue Village complete. **Flood Alleviation Schemes:** Whitechurch FAS- RPS have been appointed as consultants for the scheme. Poddle - Work in progress on the EIA and Environment screening and preliminary design works. **River Basin Plans and Measures:** Launch of the Dublin Urban Rivers Life Project took place at Rathfarnham Castle. Updated report to SPC and Area Committee meetings. Business cases being prepared to commence recruitment process. **Water Services:** Repairs of leaks and bursts by Water Operations ongoing. ASP 2019 issued 4th December, with budget and headcount due shortly with view to sign-off by 21st December. (Dublin Region Leakage Reduction Programme) ongoing. Regional contractor has commenced works in SD, finding and fixing leaks in Kilmahudrick DMA, on lead service replacement, and fixing leaks on list supplied by SD. Lead replacement programme planned to replace 2,000 lead services in 3 months.

### Objective 3: Manage our regulatory, licensing and enforcement roles together with the Environmental Protection Agency

Waste Enforcement Action: Enforcement / surveillance services (Litter and Waste) continues. Continued interdepartmental liaison to develop common approach to issues. Continued monitoring of high level activity sites. Control of Animals: Temporary Contracts for Control of Horses and Dogs rolled over pending finalisation of procurement process. 22 - 10 Day Notices issued for Dogs. 5 Horses seized. Air Quality: National Clean Air Strategy launched. Regulations are currently being finalised. The ban on the sale of smoky coal which has been in place in larger towns for some time, was extended countrywide from autumn of 2018. Mandatory legislation requirements for installation of stoves being considered by the department at the moment. Dublin Noise Action Plan: SDCC noise maps and action plans were available for public consultation until Monday the 17th of December. To date there have been 4 submissions on the plan.

#### Objective 4: Maintain and improve our parks and recreation areas to enhance our quality of life

Regional and Local Parks: Proposal for new regional park maintenance structure is included in the Public Realm Review proposals. Play-space Programme: Waterstown - contractor is on site. The Council have appointed contractors to install play spaces in Ballymount Park, Glendown Park, Bancroft Park, Lucan demesne and Whitechurch. 7 further tenders underway. Teen Space Consultation: Meeting with Community, Comhairle na Nog, Crosscare and Foroige completed. Targeted workshops completed. Programme to commence in 2019. Recreational and Sporting Facilities: Hermitage Frame Football complete. Pavilions programme – Contractor being appointed – work to commence Q1 2019. Lucan Athletics Track – Contractor on site. Multi Use Games Wall Lucan – Tender process complete contractor due on site January 2019. Dodder Valley Mt Carmel: Phase 1: Ogham tree nature signs installed, trees planting Autumn/ Winter 2018. Phase 2: topographical and site investigations completed and at detailed design stage. Sports Pitch Strategy: 4 Global appointed. Work commenced. Delivery of objectives in the Tourism Strategy: Camac Valley/Corkagh Park Recreational Project re-tendered. Brief agreed. Tender issued.

### Economic, Enterprise and Tourism Development

#### Objective 1: Maintain a supportive business environment with job creation and retention at its heart

LEO training schedule continued in November 2018, with Autumn programme ongoing including additional training to be provided under the Business Support Fund, in conjunction with South Dublin Chamber. To end November, 651 clients have attended LEO provided training, with a further 388 attending training provided by South Dublin Chamber, supported through the Business Support Fund. The next Evaluation & Approvals Committee Meeting is scheduled for Tuesday 6th February 2019. 10 Technical Assistance for Micro Exporters grants, including food branding, were approved in 2018 to the end of November to the value €21,134. 30 Trading Online Voucher applications were approved in 2018 with a total value of €63,321.50. The next TOV's seminar is due to take place on January 2019 in the LEO training room. 429 clients availed of in-house clinics/ outreach clinics/mentor assignments to end November 2018. The following Business Supports are being promoted on the LEO Website, Council website, through social media, at various business events and through SD Chamber. • Microenterprise Development Fund: Number applications approved in November: 1 estimated total commitment €900,000 Spend to date: €142,448.31 • Individual Unit Support Scheme: number applications approved in November: 1 Estimated total commitment €97,500 Spend to date €6702.72 • Microenterprise Start Up Support (Rates) Scheme: Number applications approved in November: 1 estimated total commitment €0 Spend to date: €14,629.69 • Industrial Area Improvement Scheme: number of applications received in September: 0 Estimated total commitment €8,750 Spend to date: €0

#### Objective 2: Work with enterprise support agencies to increase foreign direct investment in South Dublin County

Grange Castle • Camera and monitor replacement for Grange Castle and along the Grand Canal to comply with GDPR requirements are complete. Grange Castle South: • Eirgrid – Cable pulling through Grange Castle to the station commenced in November 2018 • Archaeology – GC South: Archaeological excavation complete in southern field, final report due by the end of November 2018. Northern field was retendered, CE order to award the contract signed and letters to successful and unsuccessful tenderers under preparation. • CyrusOne planning application for a 3 storey office block and a data centre, Planning permission was granted on the 24/09/2018 and appealed by a 3rd party on 22/10/2018 Lands to West. • The Part 8 for the proposed Grange Castle West Access Road was passed at the December 2018 Council meeting. • The Part 8 for the proposed Grand Canal Greenway from the 12th lock to Hazelhatch will be published on 14th December 2018. • Geophysical Survey of the lands to the West commenced in

October 2018 and is complete with final report awaited.

### Objective 3: Manage the assets of South Dublin County Council in a way that supports economic development

• The Business Support Fund for 2018 continues to seek to identify projects whereby improvements to the Council infrastructure can have a wider beneficial impact. Some pre-application consultation work has been done with business representatives in various industrial areas with a view to bringing forward applications under the Area Improvement Scheme. • Grange Castle Business Park employment figures are now circa 5410 (incl construction). Microsoft and Griflos have both given updated emp figures. • Tallaght Stadium is being promoted as a location of choice for business events. Construction of South Stand commenced in February 2018, and was completed in November 2018. Seating capacity now at 8,000 . North Stand feasibility Report presented by Consultant Architects to December Council meeting. Report approved - Part 8 to be prepared early 2019.

### Objective 4: Maximise the contribution of arts, libraries, heritage and the Irish language to quality of life and our tourism experience

Library News Right to Read: Family Time at your Library 2018 This new initiative under Right to Read is to support family focused approaches to reading with children, and to increase awareness among parents and families of services and resources for children in libraries. December has been designated national Family Time at Your library month, and all south Dublin Libraries including the mobile service will be offering a family focused children's reading event during the month of December. Healthy Ireland at Your Library is a key action under the new public libraries strategy Our Public Libraries 2022 Phase Two of Healthy Ireland at Your Library was launched will run from September until 31 March 2019. The official launch was held in Kevin Street Library on Monday 19th November. A programme of events have been organised for South Dublin Libraries, some in conjunction with South Dublin Sports Partnership. ICT Funding A grant of €171,229 has been made for ICT to support the establishment of public libraries as digital learning centres and enablers of digital services. New equipment has been delivered to all of the branches. Work Matters This is a National initiative which is being driven throughout the library branch network. A designated WM Expo took place from 26th – 28th November in South Dublin libraries. One event was held in each branch library to highlight the programme, ranging from CV Preparation and Competency Based Interviews to Social Media for your Business. Each library also presented during the week on their online resources. Programme highlights in What's Happening December to February <http://www.southdublinlibraries.ie/news/2018/12/whats-happening-dec-2018-feb-2019> Check the website for link: <http://www.southdublinlibraries.ie> Library Capital Projects: North Clondalkin Library – Construction continues on site. Castletymon Library Building expected to commence in January 2019 Arts 1. Creative Ireland Programme Schools Cultural Awards 2019 Closing date: 28th November. 2. Research & Development Tender issued for consultancy services to research and develop policy and strategy in early childhood arts (0-6years) and children's arts (7-12yrs). No submissions were received. The Arts Office has now issued a direct invitation to a children's arts practitioner and consultant. A pre-submission meeting with the consultant was very positive. The brief for 'A Social Audit of Tallaght's Cultural Organisations and the Neighbourhood' is currently being promoted with the assistance of the Irish Architecture Foundation. The closing date is Dec 13th. 3. Public Art A request has been made to the Housing department for a list of current construction projects with % for art approval, and those awaiting approval from the department. This is required to finalise In Context 4 and plan for the following programme 2020 – 2023. 4. Events 8th & 9th November, Ionad Ghaeilge, Tallaght Ar Chúl an Tí is a site-specific performance at the new Lár Ionad Gaeilge, Tallaght Village. The performance is devised by Ciaran Taylor in collaboration with Gaelphobal Thamhlachta. Sat 1st December, 4.30pm to 6.30pm Unwrapped – A Winter Festival of Lights

### Objective 5: Put in place a tourism strategy focussed on new product and brand development

The Castle Stables & Courtyard at Rathfarnham – New Capital Project, the Council engaged a conservation architect to complete a conservation report on the Rathfarnham Castle Courtyard and Stables. The purpose of the report, which was presented to the members of the ACM on 10/10/17 is to highlight the necessary conservation issues and to identify potential future uses. Stabilisation works commenced at Rathfarnham. Pre-Qualification Questionnaire for the project issued on etenders on Wednesday 5th September 2018, the closing date for submission is Friday 5th October 2018. The project was advertised in the national newspapers on 5th & 6th September 2018. No qualified submissions were received on foot of the PPQ advertised. For review and reissue early 2019. Dublin Mountains Project South Dublin County Council requested by An Bord Pleanála to conduct a bird survey in the area to be submitted by the 30th September 2018, this will extend the application period. ABP have advised that an Oral Hearing will take place on the

application for the proposed development. The requested bird survey has been completed by the consultants and will be submitted to An Bord Pleanála before 30th September. The Oral Hearing concluded on Tuesday 27th November. A decision is not expected until April 2019. Liffey Valley Cluster – South Dublin County Tourism Strategy Presentation to Lucan Area Committee on the River Liffey Blue Feasibility Study and Dublin Canals Greenway Project, including Royal and Grand Canal "loop" through Lucan Shop Fronts Grants Scheme 2018 A total of 29 applications from businesses were received for the Shop Front Grant Scheme 2018. 28 applications approved and 2 withdrawn. There are 5 pending works and In progress. South Dublin County Council – Events and Festival Funding 2018 A total of 3 applications were received for the Events and Festival Funding 2018. As some funding is still available under this grant, it was advertised again on 30th August 2018. The closing date for new submissions is 28th September 2018. A further two applications for funding were received and confirmation of funding has been issued to the applicants. Gaelforce 2018 Gaelforce Dublin was awarded "Best Sporting Event" at the Event Industry Awards ceremony 2018 at Citywest Hotel on Friday 20th July 2018. The official launch of Gaelforce Dublin 2019 took place on 4th December 2018. This is the third year Gaelforce Dublin is hosting an action packed adventure race within South Dublin. The event will take on Saturday 23rd March 2019. South Dublin on Ice 2018/2019 • South Dublin on Ice 2018/2019 has opened at Tallaght stadium and will run until Sunday 20th January 2019. Fossett's Circus 2018/2019 • Fossett's Christmas Circus returns to Tallaght Stadium, opening on Thursday 13th December and will run until Sunday 6th January 2019.

## Housing, Social & Community Development

### Objective 1 : Put in place a three year programme to supply social housing in the context of the Social Housing Strategy 2020

- Social Housing Construction programme progressing with: 238 direct build units completed in 2018, Whitestown Way Part 8 proposal for 81 older persons' homes approved at Council meeting. • Additional 320 homes delivered in 2018 through Part V, AHBs, CAS, CALF, Leasing and acquisitions. • Pre-planning application submitted to An Bord Pleanála for Kilcarberry Integrated Housing Project in December. • Preparatory works are ongoing for delivery of 109 units at Corkagh Grange under the PPP bundle. Contractor scheduled to commence on site early in 2019. • 7,151 on Housing List and 628 on Homeless Register at end December. • 2,605 active Housing Assistance Payment tenancies as at end December including 599 new tenancies established during 2018. • Project team has been appointed and has commenced work on delivery of Housing Integrated System. • 268 applications received to date under the Rebuilding Ireland Home Loan scheme. Additional €10 million in funding approved for RIHL scheme by DHPLG. • New Rent Statements website launched (<https://rents.southdublin.ie>).

### Objective 2: Take a leadership role in social inclusion and interagency co-operation

- Anti-Social Behaviour Strategy approved by the Council at the December meeting. • Healthy County Committee meeting held in December and agreed outline 2019 work plan. • Preliminary meeting for Balgaddy Community Arts project held with Kennard Phillips. • Estate management group established for Balgaddy and pre-Christmas clean-ups undertaken in the area in conjunction with Public Realm staff. • 2019 work programme under Social Inclusion Community Activation Programme agreed in principle by LCDC in December. • South Dublin Children and Young People's Services Committees (CYPSC) meeting re-scheduled for January 2019.

### Objective 3: Promote health, wellbeing, recreation and activity to improve quality of life

- Sportivate South Dublin 2018/19 programme ongoing. • Carbon Monoxide Alarms scheme fully subscribed for 2018 (580 households) with works for installations ongoing. • Home Security (Locks) scheme 2018 installations ongoing with 840 locks completed to date. • Tender process for Lucan swimming pool is now complete and construction is expected to commence early in 2019. • MeDex pilot project shortlisted as a finalist in the 2019 All Ireland Community & Council Awards in Best Community Health Initiative category. • Pilot Social Prescribing Project ongoing at two GP practices in Tallaght area. • SDCC and South Dublin Sports Partnership sponsored the South Dublin Amateur Sports Awards held in the Green Isle Hotel on 13th December. • Bursary Sports Awards were presented to students in IT Tallaght on 14th December. • Council supported applications for Sports Capital Grants have been submitted to the Department of Transport Tourism and Sport for: Lucan Athletics Club Phase 2, Greenhills Bowling clubhouse extension, Cricket Pitch Mower, Choláiste Chillian AWP Clondalkin.

### Objective 4: Facilitate community leadership and development through community engagement and empowerment

- LCDC approved applications for additional funding allocated to South Dublin under the Community Enhancement Programme by the Department of Rural and Community Development in the total sum of €568k at its December meeting.
- LEADER programme ongoing – applications being reviewed and assessed.
- Community Endeavour Awards 2018 were held at Red Cow Moran Hotel on Saturday 1st December at which 150+ eligible nominations were considered for awards. Winners on the night were: Overall Community Endeavour Award 2018: Lucan Festival Committee, Civic Pride and Community Endeavour: Lucan Festival Committee, Community Facility of the Year: Fettercairn Community & Youth Centre, Sport and Recreation Award: Faugh's Hurling & Camogie Club, Social Inclusion Award: Social Circle, Active Age Award: Dominic's Crochet Group, Gradam Chultúr & Oidhreacht na hÉireann: Clondalkin Handcraft & Horticulture Show, Community/School Garden/Allotment: Esker Educate Together Gardening Club, Community Sustainability Initiative: Friends of the Camac, Community Health & Wellbeing Award: Fettercairn Community Health Project, Corporate Endeavour Award: Toner Transport & Logistics, Volunteer of the Year: Tommy Keogh, Special Recognition Award: Anam Cara Parental & Sibling Bereavement Support Group, Special Recognition Award: Jim Gavin and The Dublin Senior Gaelic Football Team.

## Land Use Planning & Transportation

### Objective 1: Implement an Annual Road Works Programme of maintenance and improvements

FOOTPATH REPAIRS Schemes Completed to date: Clondalkin Village -new paving slabs, Aylmer rd – installing new Footpaths, kerbing, drainage works and overlay. Edmondstown Road now reopened- Road works completed ahead of schedule. Legal action is continuing. Winter Gritting 2018/19 season has commenced, call outs to date 3, 7 gritting routes. Programme C LED Upgrade - Q1/Q2/Q3/Q4 2018- 1,420 upgrades. Programme D LED Upgrade - initial upgrade of 500 PL points in the Perrystown /Limekiln / Greenhills area. Detailed design Q1 2018. Regional Road Upgrade (RRU) Prog 2017/2018, ten Regional Roads in the County. A total of 2,120 PL points to be upgraded over two phases. Application prepared for funding under Climate Action Fund. Minor Works Programmes 2018 –ongoing 95% complete. TII Allocation for N81 Strengthening works, design drawings being prepared Traffic Light Refurbishment Programme 2018 Works complete. 247 signal fault repairs. Speed limit surveys undertaken. Traffic Calming Ramps installation programme complete for 2018.

### Objective 2: Maintain a professional planning and development management structure and processes

Clonburris SDZ CE Report issued on 14th December, 2 briefings on CE report provided to Elected Members, date for closure of receipt of motions 14th January 2018. Meetings held on January 26th, 29th, 30th, Feb 1st to consider motions submitted. 358 Motions received, Chief Executive Report issued. Proposed Material Alterations to the Clonburris Strategic Development Zone Draft Planning Scheme, and the accompanying Environmental Assessment and Appropriate Assessment determinations on the proposed material alterations are available for inspection from Tuesday 20th March to Friday 20th April 2018 inclusive: 280 submissions received, Chief Executives report being prepared. CE Report issued 15th May 2018. Closing date for receipt of motions 31st May 2018. Date of first meeting to consider motions 19th June 2018, 2nd meeting if required scheduled for 21st June 2018. SDZ Scheme with material alterations adopted by members at meeting 19th June 2018. Latest date for appeal to ABP 16th July 2018. Responses to 15 appeals submitted to ABP by due date of 21/08/2018. Notification of ABP awaited. Notification of date for Oral Hearing 22nd January 2019. Works underway to redesign Planning Counter and accommodate My Doorstep Property portal. To be completed end July 2018. Works now complete Launch of My Doorstep held October 2018. My Doorstep service now available to the public.

### Objective 3: Promote all modes of transport including walking and cycling to improve the movement of people within and beyond the county

Construction of the R120 Adamstown Road Improvement Scheme including the link to the Nangor Road underway and progressing well. Bridge now complete and open to traffic. Works progressing very well, estimated completion date late 2018/ spring 2019. Design works on the NTA funded Projects are progressing on the Scholarstown Road Cycletrack following conclusion of the S38 consultation process. Works to commence End June 2018. Works commencing 2/7/18, now underway and continuing. Works completed on further section of Cycle lane on Willsbrook road between Mount Bellew and St Andrews. NTA allocations for 2018 received and design work progressing. Proposals for continuation of existing and new schemes being prepared. Proposals submitted and allocations in place. Fortunestown Junction upgrade tender stage complete, works to commence end June 2018. Works now underway, due for completion shortly. Belgard to Cookstown Link Part 8 adopted at Co Co Meeting February 2018.

Celbridge Link Road [LHAF] Part 8 Adopted March Meeting. Final Design being prepared. Tender to issue shortly to consultants. Dodder Greenway progressing to final detailed design and tender stage.

#### Objective 4 : Invest in Sustainable Communities and Quality of Life Initiatives

Works now complete on Phase 1 (Greenhills Road) of the Tallaght Village Improvement Scheme. Design works are progressing on Village enhancement works in Tallaght Village (Phase 2) and Templeogue Village. Tender Documents for the Village Enhancement Works in Saggart are currently being prepared and will be issued shortly. Revision of Lucan Village Green design in progress. Saggart village progressing to contract stage. 6 additional School Wardens are now fully operational at their assigned schools across the county, recruitment of relief wardens ongoing. There is an increased level of engagement with schools and participation in road safety campaigns to address safety concerns and promote the road safety message. New Junior RSO's appointed by Mayor in April 2018 at event in Chamber. New JRSO's to commence September 2018. Back in 5 Campaign supported at promotional event, 29th June 2018. Road Safety Awareness day promoted and supported. Christmas Road Safety campaigns being supported and promoted. Meeting held with RTT re Templeogue Village Scheme and revised proposals discussed. Plans to be drawn up. Meeting with consultants AECOM held 18/1/18 to discuss revisions and deadline for revised drawings provided. New Part 8 Drawings and Scheme proposals circulated to Councillors and on public display. Public consultation concludes on May 20th 2018. Deadline for submissions 1st June 2018. Part 8 Report to June ACM, recommended to Council. HI for July Council meeting. Part 8 Report Adopted. Liaison with NTA on Bus Connects project arranged and ongoing.

### Corporate Performance and Change Management

#### Objective 1: Support local democracy including the policy making and representation role of our Elected Members

The Corporate Policy Group and Council meetings were held on 3rd and 10th December respectively. With the transfer onto the voter.ie system for the register of electors the dual processing of the register is ongoing. Information on Voter.ie and a consultation process was launched across the four Dublin local authorities in the Dublin region. Work planning the recommended boundary area changes continued while the statutory instrument to confirm those changes is awaited. Preparations are underway for the forthcoming Local Elections, European Election and Referenda scheduled for May 2019. Over 3,000 EPI application forms have been sent to potential European Electors to ascertain if they will vote in Ireland or in their member state.

#### Objective 2: Provide robust financial management, risk management, audit and corporate governance systems

Audit Committee Meeting held on the 12th December. The Committee reviewed the Charter and Work Programme for 2019 and approved for recommendation to the Council at the January Council meeting. The Councils three year Capital Programme for the years 2019 – 2021 was noted by the members of South Dublin County Council at the Councils monthly meeting on Monday the 11th December. The three year Capital Programme provides details of the expected €411.4m to be invested providing new and improved infrastructure & facilities for the citizens of South County Dublin. The Council has received the sanction of the Department for Housing, Planning, and Local Government to an overdraft accommodation in the sum of €25m for the financial year 2019, in line with member's approval given at the October monthly meeting of the Council.

#### Objective 3: Exploit advances in information and communications technology (ICT) to become more efficient and to improve services for local people

Internet redesign – Design and necessary changes agreed with providers – expected deployment in Q1 2019. Office 365 licencing secured and pilot continues. Generalised roll out expected to begin in 2019. Integrated Housing System – Implementation underway. Project meetings commenced. ICT support being provided as needed. Work on the Council's ICT Security Audit continues. Disaster recovery and business continuity planning progressing. Additional Cyber Insurance assessments responded to. Vacant Sites system development – UAT continues. Q1 2019 is likely go live. Supports being continuously provided for the regional voter.ie eRecruitment – Implementation and User Acceptance Testing continues. Intranet revamp. Final design agreed and templates received. Work continues on implementation of same.

#### Objective 4: Develop and maintain appropriate communication channels that enable proactive citizen engagement

Consultation active in December included the Traffic Ramp Programme 2019/2020; Consultation on the implementation of Voter.ie electoral portal; Transboundary Environmental Public Consultation Wylfa Newydd Nuclear Power Plan Anglesey North Wales UK; and the Part 8 Grand Canal Greenway –Hazelhatch to 12th lock. Work commenced on the preparation of the Annual Service Delivery Plan for 2019 and the report to Council on the achievements under the Corporate Plan in 2018. The Christmas edition of the Citizen's Newsletter was published and promoted. The Unwrapped 2018 programme of Christmas Festivities took place in December. The Community Endeavour Awards were held on the 1st of December. National Accessibility Week was held from December 3rd to 10th with a focus on promoting through social media the work being done throughout the county.

#### Objective 5: Support staff and organisational development and performance through the implementation of best practice in Human Resource Management

Recruitment is ongoing to fill all vacancies. Implementation of the staff training and development plan is ongoing. The Management Team Plan for 2019 was completed and published for all teams to commence preparing their planning for 2019 across the organisation. The end of year review of performance in 2018 through the Performance Management and Development System was completed for all staff and departments. The South Circular Staff Newsletter was published in December. A Staff Communications Survey was live over November /December with 451 responses received, an increase of 39% on 2017's number.