

Connecting You to Environment, Water & Climate Change

Mr. Ray Coyne,
Chief Executive,
Dublin Bus,
Head Office,
56/60 Upper O'Connell Street,
Dublin 1.
D01 RX 04

17th May, 2018

Our Ref: M 58256

Dear Mr. Coyne,

Re: Clondalkin Area Committee Meeting of South Dublin County Council held on 17<sup>th</sup> May, 2018.

At the meeting of the Clondalkin Area Committee held on 16<sup>th</sup> May, 2018, the following Motion was adopted and approved by the Members:

"That this area Committee calls on Dublin Bus to re-establish the Dublin Bus Forum Local meetings so that issues such as the following might be discussed with Dublin Bus by local representatives in a meaningful and worthwhile way.

- -The need for better bus links between Liffey Valley, Tallaght Hospital and all areas of Clondalkin.
- The lack of a bus service on the Wheatfield / Prison Road to serve Palmerstown Woods and the newly built housing developments as well as the two prisons.
- The need for city bound buses to properly serve the Luas Station at the Red Cow, by having a bus stop in the area with Dublin buses travelling through the area in the same way that other buses do.



- Anti Social behaviour on buses and its effects on the travelling public."

I would be obliged for your comments and response as soon as possible to enable me to revert to the Committee.

Yours sincerely,

Feoneadh Murphy,

Senior Staff Officer.



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Mr. Feoneadh Murphy, Senior Staff Officer, South Dublin Co. Council, County Hall, Tallaght, Dublin 24.

29 May 2018

Re: Clondalkin Area Committee Meeting of South Dublin County Council held on 17th May 18

Dear Mr Murphy,

Thank you for your letter of 17 May on behalf of the Clondalkin Area Committee.

Dublin Bus has a strong and productive relationship with elected representatives and other key stakeholders across the Greater Dublin Area. We value their feedback and use information from them to help us improve our services. As such I am happy to facilitate a meeting between Dublin Bus and local representatives. Please contact Area Manager South, John McKenna, to arrange a suitable date and location.

With regards to connections between Dublin Bus and Luas services at the Red Cow, Route 13 currently provides customers in this area with a service close to the Luas stop at the Red Cow and direct interchange on the Naas Road.

The NTA is leading a review of a full bus network in Dublin which will take place this summer. Route 13 and all other bus routes will be part of this review and public consultation will also form part of this review.

Dublin Bus currently operates Route 76 from The Square Tallaght to Chapelizod which takes in Tallaght Hospital, Clondalkin and Liffey Valley. This Route has a 20 minutes service at peak times and a 30 minutes service off peak times. On review passenger loadings suggest no additional services are required.

However as you may be aware the NTA announced a project called BusConnects which will look at the design of our current bus network

While the detailed planning is yet to be finalised, we welcome the views of the Committee and will take their suggestions into consideration as we work closely with the NTA and Jarrett Walker & Associates on the redesign. An excellent bus network is clearly of strategic importance to Dublin



and we will continue to work closely with all involved in this project to future proof the city's bus network for the benefit of our customer and for a successful Dublin.

With regard to anti-social behaviour on our buses and the effect it has on our customers, Dublin Bus is committed to providing a safe environment for our staff to work in and for customers to travel, we regularly liaise with Gardaí and local community groups and will continue to do so toeradicate anti-social behaviour on our buses.

Thank you for your email and I trust this clarifies your query.

Yours sincerely,

Ray Coyne,

Chief Executive.

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