

This report contains the data for the month of Jun

Statistic Name	Jun	Jul	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun
Customer Contacts processed through CMS	7222	7208	8299	8626	8105	8105	4661	7989	7312	7445	6163	7734	7339
Average CMS response time	6.99	4.1	4.53	4.10	5.8	5.8	8	5.5	5.56	4.63	6.9	7.6	5.1
Members reps processed	730	627	735	753	716	728	413	660	732	780	683	787	737
Members reps Av. Response time (days)	9.534	12.58	9.46	13.99	12.31	8.9	9.5	9.46	9.11	10.56	7.45	10.11	9.85
Telephone calls answered	14625	14727	16086	17353	15488	15488	10094	14124	14497	16082	13342	15426	14463
Answered within 20 seconds (%)	79.7	80.2	84.5	83.3	83.90	83.90	95.3	93.5	88.6	90	85.8	92	94.5
Media queries responded to	23	37	32	37	40	36	22	36	55	41	32	28	41
Fix your street queries responded to	485	472	526	594	545	545	400	622	662	496	407	444	443
Web pages opened	207219	201594	226634	225208	186629	190484	138635	222813	220935	236756	241660	241660	131530
Social media followers	14723	14920	14999	15172	15372	15444	15789	15193	16447	16538	16763	16714	16937
Staff employed - WTE	1172	1193	1202	1198	1202	1214	1216	1204	1201	1201	1206	1236	1234
Apprenticeships/graduates	1	1	1	1	1	1	1	1	7	8	7	7	7
No. of Gateway participants	169	163	120	84	75	75	60	30	17	17	8	9	8
% of Gateway participants allocated	78	75	55	70	75	75	60	50	42	42	40	45	40
No. of CE participants	93	93	90	91	95	97	97	95	92	92	88	83	85
% of CE participants allocated	77	73	72	72	76	78	78	76	74	74	70	66	68
Training programme - No of participants	557	635	250	348	242	380	167	167	202	202	200	218	181
Number of Customer Care Queries/Complaints received in Irish	N/A	N/A	N/A	N/A	N/A	N/A	N/A	0	2	4	0	0	2

[illegible]

Environment, Water & Climate Change

[illegible]

Km. of roads swept monthly	974	930	974	930	930	974	885	931	889.48	978	889	934	975
Derelict site/Dangerous building inspections	25	17	61	34	36	38	28	38	20	46	28	27	32
No. of sites on derelict sites register	11	11	14	14	15	15	16	13	18	18	18	20	20
No. of environment inspections	86	116	114	72	65	84	69	75	32	65	74	20	26
Environment enforcement procedures commenced	17	18	32	21	33	27	3	1	0	1	12	7	1
Environment enforcement - cases closed	16	21	21	5	35	16	11	5	6	14	11	8	14
Litter - fines issued	26	32	22	47	36	45	23	23	21	43	31	45	40
Litter - court appearances	1	2	0	25	0	3	1	6	1	9	0	4	5
Litter - cases closed	361	275	294	259	208	175	165	251	339	340	275	298	435
Total number of waste permits in force	39	33	33	33	33	33	33	33	33	32	32	32	36
No. of waste enforcement notices issued	13	8	17	4	7	9	14	18	12	1	0	5	0
Water Quality (%)	99	99	100	100	100	100	100	100	100	100	100	100	100
% of unaccounted for water	37	34	35	36	34	34	34	35.9	38.1	38.4	38.4	38.8	38
Water maintenance repairs completed	44	45	38	46	48	46	49	64	56	49	40	51	45
Water pollution incidents dealt with	5	9	5	8	4	7	3	7	9	4	0	5	4
No. of dogs impounded	43	35	49	53	40	45	39	57	45	54	44	51	47
Number of dog licences in force	9317	9273	9424	9642	9654	9616	9624	9705	9763	9489	9363	9256	9071
DFB fire incidents mobilised	140	136	208	163	357	181	161	177	121	144	193	212	159
DFB Ambulance incidents mobilised	1078	1171	1082	1152	1136	1146	1264	1137	985	1115	1026	1009	1063
Number of horses impounded	22	15	20	40	19	15	9	30	16	34	17	20	18

Housing, Social & Community Development

Statistic Name	Jun	Jul	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun
Total housing stock	9036	9036	9075	9085	9087	9095	9124	9126	9133	9134	9136	9147	9147
Construction starts	0	0	0	0	0	0	0	0	18	0	29	42	0
Construction completions	0	0	0	2	8	2	0	0	0	0	0	0	0
Total housing needs assessed	9157	9053	9059	9072	6856	7310	7895	8087	8142	8187	8200	8301	8238
Allocations - Homeless/Other	14	12	18	18	21	36	20	10	25	16	24	39	14
No. of voids	46	47	43	50	57	58	47	47	47	52	43	22	26
Time taken to re-let dwellings (weeks)	8.62	9.58	11.26	7.36	10.4	12.83	9.33	9	11.57	10.9	11.25	10.59	6.84
Total RAS units	1515	1513	1511	1508	1501	1494	1489	1480	1480	1471	1467	1462	1460
Total HAP units	946	1015	1107	1181	1287	1362	1434	1477	1532	1603	1662	1740	1818
Total units leased	742	743	746	748	773	789	792	794	794	823	824	835	835
No. of housing grants approved	13	18	11	17	19	34	4	34	26	22	18	23	16
Housing Maintenance requests received	1255	1239	1331	1591	1682	2195	1261	2042	1870	1762	1270	1523	1379
Housing Maintenance requests completed	824	959	1051	1221	1192	1444	460	804	767	1152	784	721	694
Planned Maintenance - units completed	18	20	22	0	0	0	1	23	25	30	24	0	13
Total PPN registrations	6	0	13	16	13	3	2	5	7	30	8	11	11
No. of community grants issued	44	1	0	0	0	29	0	0	3	0	2	1	55
No. of sports programmes	112	136	169	206	209	249	132	196	214	280	232	133	146
No. of sports programme participants	4258	5864	4639	7700	8152	9853	4388	6393	9723	13491	11066	13586	8941
No. of community events	27	10	16	9	13	67	33	11	8	12	12	89	15
No. of community event participants	2996	584	2000	26088	915	4632	4898	88	64	9522	897	3002	16604
Visitors to leisure facilities	44056	41902	38901	47501	52785	52196	32054	49359	53838	59598	51834	56045	49003
PRTB inspections	65	74	1	28	157	170	0	0	0	0	0	0	0
PRTB called no access	70	85	0	31	38	29	0	0	0	0	0	0	0
BER inspections	2	6	2	0	0	0	0	0	113	0	0	0	0
BER Certs published	2	48	2	11	92	4	10	75	7	8	3	47	20
Mechanical Inspections	233	248	266	222	250	230	189	230	211	211	188	204	192

Energy upgrades completed	0	35	0	49	49	59	29	59	61	0	0	0	24
Electrical inspections completed	165	177	240	206	181	228	219	259	204	177	188	200	162
No of anti-social incidents reported	63	66	88	53	85	67	47	48	55	54	54	83	63
No of actions taken in response to reports	698	736	837	498	760	568	424	653	619	755	475	700	706
JPC and Policing Fora meetings held	2	4	0	5	3	3	2	3	4	4	1	4	1
No of Local Festivals supported	2	0	0	3	0	0	0	0	0	3	2	0	1
DPG Works	N/A	N/A	N/A	N/A	N/A	N/A	N/A	20	8	18	20	11	13
Tidy Towns Groups Supported	N/A	N/A	N/A	N/A	N/A	N/A	N/A	11	11	11	11	11	12

Land Use Planning & Transportation

Statistic Name	Jun	Jul	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun
Planning applications received - new housing	13	13	9	5	10	15	24	7	19	29	12	11	20
Planning applications received - new housing (units)	377	743	172	86	146	351	525	35	110	612	358	74	375
Planning granted new houses - applications	7	7	6	7	3	6	4	9	4	4	13	12	9
Planning granted new houses - applications (units)	84	229	235	193	4	25	21	584	66	10	347	293	77
Planning applications housing - applications	13	13	9	5	10	15	24	7	19	29	12	11	20
Planning applications housing - applications (units)	377	743	172	86	146	351	525	35	110	612	358	74	375
Planning Refused - no of houses	2	35	9	448	58	1	1	47	26	4	2	7	3
Planning applications - other	52	91	60	58	58	65	71	42	58	74	55	70	60
Planning other - no granted	72	50	37	56	41	45	45	52	55	45	50	60	58
Planning other - no. refused	4	4	2	8	2	3	3	4	5	1	1	8	5
Additional information requests - all classes	19	26	19	25	16	21	10	11	24	22	25	11	6
% decisions upheld by ABP	63	100	80	66	100	86	78	66	60	66	43	60	100
Pre planning meetings held	18	10	20	14	9	46	7	6	20	21	10	20	21
Planning enforcements initiated	4	13	11	6	9	4	4	5	10	6	14	12	11
Enforcement files closed	29	7	8	4	10	12	35	5	14	15	8	5	1
Building control inspections	24	21	19	42	10	27	0	21	13	23	28	43	28
Commencement notices received	32	36	46	53	65	121	37	37	78	218	71	60	210
TIC requests received	0	0	0	0	0	0	1	1	0	0	0		0
TIC completions	0	0	0	0	0	0	0	0	0	0	0		0
Area of footpath repaired in m2	3510	4200	3060	3740	4972	7218	4614	3355	2062	4010	3450	8097	8943
Area of road repaired in m2	12300	13700	17800	10860	26650	15474	9995	846	1196	22393	11978	4229	12046
No of public lights in charge	29269	29269	29269	29269	29269	29269	29269	29269	29269	29269	29269	29269	29269
No of public lights repaired	521	533	515	590	613	610	556	894	549	891	494	532	377
Traffic lights repaired	92	102	108	87	45	42	35	63	84	92	101	101	73