

23rd February, 2017

Mr. Ray Coyne,
Chief Executive,
Dublin Bus,
Head Office,
56/60 Upper O'Connell Street,
Dublin 1.

REF: Suspensory Motion

RE: Clondalkin Area Committee Meeting of South Dublin County Council held on 15th February, 2017.

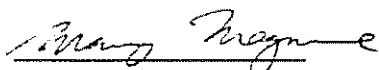
Dear Mr. Coyne,

At the meeting of the Clondalkin Area Committee held on 15th February, 2017 the following suspensory motion was approved by the Members:

"That this committee, writes and asked Dublin Bus look at a bus service that goes to Liffey Valley and then on to the motorway in to Dublin from Palmerstown Woods (no bus service) and new houses being built at Milford (beside Palmerstown Woods) as a matter of priority and urgency and ask that Dublin Bus come back to the area committee with a full report and action plan."

I would be obliged for your comments and response as soon as possible to enable me to revert to the Committee.

Yours sincerely,



Mary Maguire
Senior Executive Officer
Operations,
Environment Water & Climate Change

Ms Mary Maguire,
Senior Executive Officer,
Environment Water & Climate Change,
South Dublin County Council,
County Hall,
Tallaght,
Dublin 24, D24YNN5

Environment Water & Climate Change

- 9 MAR 2017

6th March 2017

Dear Ms Maguire,

I would like to thank you for your letter dated 23rd February 2017 on behalf of Clondalkin Area Committee of South Dublin County Council, regarding a suspensory motion that was approved by the members:


"That this committee, writes and asked Dublin Bus look at a bus service that goes to Liffey Valley and then on to the motorway in to Dublin from Palmerstown Woods (no bus service) and new houses being built at Milford (beside Palmerstown Woods) as a matter of priority and urgency and ask that Dublin Bus come back to the area committee with a full report and action plan."

Dublin Bus constantly monitors the performance of services across our route network. Over 128 million customers used Dublin Bus in 2016 and we are always seeking ways in which we can improve the service we provide for our customers across the Greater Dublin Area.

Dublin Bus have a direct award contract with the National Transport Authority (NTA) for bus service provision. The NTA have regulatory oversight on all aspects of public transport provision. As such, it is advisable to write to both the NTA and Dublin Bus when requesting new or altered service provision.

Finally, Dublin Bus and the NTA will meet to review this query and others. Thank you for your query on this issue and please don't hesitate to contact me if you have further queries.

Yours sincerely,


Ray Coyne,
Chief Executive.