

Mr Michael Murtagh,
Senior Staff Officer,
South Dublin County Council,
Housing Administration,
County Hall,
Town Centre,
Tallaght,
Dublin 24.

Date: 28/09/16
Our Ref: TDLR LUAS 208-16

RE: Request from Tallaght Area Committee Regarding Alleged Noise from LUAS Operations

Dear Mr. Murtagh,

In reference to your letter dated 12th September 2016 I would like to take this opportunity to respond to the queries presented by the Tallaght Area Committee.

Transdev are contracted by Transport Infrastructure Ireland and the National Transport Authority to operate the LUAS system.

We take all allegations of noise resulting from Luas operations seriously and investigate each one individually. When sent to us we can investigate noise complaints which contain information in relation to the alleged noise (time, location, date, nature). It has to be noted that since early 2014 we have received no complaints from residents of the Kingswood area (Kingswood Heights and Katherine Tynan Road) regarding noise from tram movements.

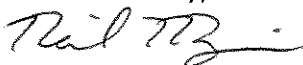
In relation to original design noise levels, Transdev engage a noise consultant to undertake noise monitoring at locations throughout the LUAS network annually. Monitoring of locations in the area in question during 2015 and 2016 have not been in breach of the designed noise levels for the LUAS as outlined in the 1996 Environmental Impact Statement for the Red Line.

In relation to preventative measures, our maintenance teams work 24/7 checking and maintaining both the tram track and the tram vehicles to ensure tram noise is kept within the proposed design levels. We have rigid processes in place to monitor and measure this maintenance process.

I trust that this letter answers the questions posed by the Tallaght Area Committee.

If I can be of any further assistance please do not hesitate to contact me.

Yours Sincerely,



Neil Menzies
Environment and Sustainability Manager

Transdev Dublin Light Rail Limited

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