

December Council Report

Supporting Performance Statistics - 05/01/2016

Corporate Performance and Change Management

Statistic Name	Dec
Customer Contacts processed through CMS	4787
Average CMS response time	3.04
Members reps processed	428
Members reps Av. Response time (days)	1
Telephone calls answered	10342
Answered within 20 seconds (%)	85.7
Media queries responded to	15
Fix your street queries responded to	332
Web pages opened	169119
Social media followers	13020
Staff employed - WTE	1139
Apprenticeships/graduates	4
No. of Gateway participants	203
% of Gateway participants allocated	94.4
No. of CE participants	98
% of CE participants allocated	77
Training programme - No of participants	352

Economic, Enterprise and Tourism Development

Statistic Name	Dec
LEO - jobs supported	0
LEO - projects approved	0
LEO - training participants	44
LEO - mentoring sessions	22
Business support grants spend	373155
Business support grant spend (projects)	0
Business initiative with Chamber meetings held	12
Shopfront grants paid	8
Grange Castle jobs sustained	2500
Library - visitors actual	118896
Library - visitors online	
Library - items borrowed	85234
Library - computer sessions	19108
Libraries - events hosted	475
Library wi-fi users	4587
Arts grants paid	2
Arts events hosted	1
Visitors civic theatre	24097
Visitors Rua Red	8961
GC Jobs (Construction)	2500

Environment, Water & Climate Change

Statistic Name	Dec
Grass cut - Hectares	149.92
Trees inspected	547
Trees pruned	119
Trees removed	63
Trees planted	0
No. of stumps removed	68

No. of locations of hedge cuts	84
Hectares of park land maintained	1750
No of allotments provided	433
Playing pitches provided/Maintained	163
Playgrounds provided/maintained	27
Tonnage of waste collected - street bins	30.88
Tonnage of waste collected - litter/illegal dumping	348.40
Tonnage of waste collected - road sweeping/gullies	919.30
No. of bring banks provided	74
No. of recycling centres	2
No. of green flag schools	100
Km. of roads swept monthly	930
Derelict site/Dangerous building inspections	2
No. of sites on derelict sites register	14
No. of environment inspections	222
Environment enforcement procedures commenced	21
Environment enforcement - cases closed	35
Litter byelaws - fines issued	45
Litter byelaws - court appearances	5
Litter Byelaws - cases closed	217
Total number of waste permits in force	39
No. of waste enforcement notices issued	11
Water Quality (%)	100
% of unaccounted for water	18.95
Water maintenance repairs completed	31
Water pollution incidents dealt with	7
No. of dogs impounded	79
Number of dog licences in force	9455
DFB fire incidents mobilised	148
DFB Ambulance incidents mobilised	1000
Number of horses impounded	39

Housing, Social & Community Development

Statistic Name	Dec
Total housing stock	8999
Construction starts	0
Construction completions	0
Total housing needs assessed	8928
Allocations - Homeless/Other	23
No. of voids	45
Time taken to re-let dwellings (weeks)	7.94
Total RAS units	1536
Total HAP units	478
Total units leased	711
No. of housing grants approved	25
Housing Maintenance requests received	2043
Housing Maintenance requests completed	1557
Planned Maintenance - units completed	7
Total PPN registrations	30
No. of community grants issued	0
No. of sports programmes	263
No. of sports programme participants	13243
No. of community events	66
No. of community event participants	6827
Visitors to leisure facilities	44852
Visitors to Community halls	
PRTB inspections	0
PRTB called no access	0
BER inspections	0
BER Certs published	54
Mechanical Inspections	182
Energy upgrades completed	174
Electrical inspections completed	199

No of anti-social incidents reported	51
No of actions taken in response to reports	504
JPC and Policing Fora meetings held	2
No of Local Festivals supported	2

Land Use Planning & Transportation

Statistic Name	Dec
Planning applications received - new housing	14
Planning applications received - new housing (units)	97
Planning granted new houses - applications	13
Planning granted new houses - applications (units)	549
Planning applications housing - applications	14
Planning applications housing - applications (units)	97
Planning Refused - no of houses	16
Planning applications - other	45
Planning other - no granted	42
Planning other - no. refused	2
Additional information requests - all classes	11
% decisions upheld by ABP	100
Pre planning meetings held	12
Planning enforcements initiated	15
Enforcement files closed	19
Building control inspections	21
Commencement notices received	13
TIC requests received	0
TIC completions	0
Area of footpath repaired in m2	1860
Area of road repaired in m2	4600
No of public lights in charge	29269
No of public lights repaired	615
Traffic lights repaired	98
% of Dodder Valley Greenway completed (annual)	
Children participating in cycling initiatives (quarterly)	
KM of cycleway completed (quarterly)	
Value of Village improvements (quarterly)	