

Corporate Plan Achievements 2012 Report



Living | Connected | Easy | Protected

South Dublin County Council's **Corporate Plan 2010-2014** outlines the Council's strategy for the next five years. It refers specifically to **8 Core Organizational Values** which underpins all our work, **4 Cross Cutting Themes** and **4 Strategic Themes**. Section 5 of the Plan in relation to implementation, monitoring and reporting on its activity and achievements requires the submission of an annual progress report to the elected members of the Council as part of the annual budgetary process and states as follows:

Each year as part of the Annual Budget Process we report on the Corporate Plan and the progress made in delivering our priorities, and improving the quality of life for the citizens of South Dublin County. In addition we will report on our achievements of the Corporate Plan in the Council's Annual Report which also details our performance in relation to other Local Authorities through the National Performance Indicators. These are a set of nationally collected statistics on services provided by local authorities. These statistics are independently audited by the Local Government Management Agency. The most recent information is available in the Council's Annual Report.

The achievements noted in this 2012 Report represent South Dublin County Council's continuing commitment to implementation and measurement of the Council's corporate objectives, and are indicative of Management and staff's ongoing collaborative efforts towards achieving a more effective and citizen focused public service.

Corporate Plan Achievements Template 2012

3.1 Mission Statement	To provide open, effective, inclusive and participative local democratic processes together with good quality services and supports which sustain, improve and promote the social, environmental, cultural and economic fabric of South Dublin County for all who live, work and visit there.
3.2 Core Organisational Values	<p>□ Putting The Citizen at the centre of what we do</p> <p>Information Technology</p> <p>www.fixyourstreet.ie was launched as a service on 2nd of August, 2011 enabling citizens to report issues to their local authority. As of November, 2012 fixyourstreet is now serving the areas of Waterford City Council, Waterford County Council, Westmeath County Council, Kildare County Council, Fingal County Council, Galway County Council, Dublin City Council and South Dublin County Council. As committed to in the Programme for Government, issues raised on fixyourstreet.ie will be responded to within 2 working days. The service is scheduled to be rolled out nationally by the end of 2012.</p> <p>During December 2012, South Dublin County Council will launch the new corporate website www.sdcc.ie. The site has been redeveloped using an open source content management solution, in line with LGER Shared Services Strategy for Website Content Management. In line with international trends, government department websites are moving towards a service / task based menu layout and away from the traditional 'departmental' structure, enabling the citizen to see at a glance what</p>

	<p>service or information they require.</p> <p>Library Services</p> <ul style="list-style-type: none"> • South Dublin Libraries provide a wide range of tailored activities, resources and opportunities for citizens of all ages. The Library Service continued to consult with our citizens through focus groups and surveys during 2012. • In 2012 Libraries published the spring/summer issue of Off the Shelf, a new bi -annual magazine designed to highlight a selection of the latest programmes, collections and services. The newsletter is designed to attract communities and new partners to libraries. <p>□ Stronger Local Democracy and Leadership</p> <p>In 2012 Members participated in approximately 140 formal meetings relating to core Council business.</p> <p>In addition meetings related to other activities of the Council in which the elected members also participate include Audit Committee, Joint Policing Committee, County Development Board, County Tourism, Traffic Management Committee, Deputations.</p> <p>During 2012 almost 4,000 representations by Members on behalf of constituents were dealt with through Membersreps.</p> <p>Over 200 events were attended by the Mayor in 2012, reflecting the Council's interaction with local community groups, schools, businesses and other public bodies. Highlights included Chinese New Year Celebration, Engineers Week, National Bike Week, The Haunted, Social Inclusion Week, Red Line Book Festival and Christmas 'Unwrapped'.</p> <p>□ Community Development and Participation</p> <p>A Number of Part 8s were progressed in 2012, examples of which are: - Skate Park in Clondalkin, Friarstown Allotements and Tallaght to Ballyboden cycle track.</p>
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□ **Making the best use of our Resources**

Telecommunications

Major cost reductions have been achieved in the areas of mobile and landline business. Current mobile providers are contracted to provide best deals in running cost and service delivery. The operation of this new telecommunications technology has resulted in a 33% reduction of central landline bills.

Throughout 2012 two more Council depots have been connected using VOIP to maximize resources.

Procurement

A number of Corporate Contracts were put in place during 2012 through the National Procurement Service. A number of these contracts are mandatory throughout the Sector and these include, ICT Consumables, Janitorial Supplies, Stationary and Office Supplies, Advertising and Energy Supplies.

An upgraded eTenders website has been launched by the National Procurement Service.

Water Services

The leakage losses of drinking water in the Council's water network are currently at 16% which is the lowest of any Local Authority in the Country..

Library Services

- In an effort to achieve greater efficiencies and value for money Libraries introduced three new tenders for the supply of books, RFID technologies and a framework agreement for the supply of audio visual equipment.

	<p>❑ High Standards in Corporate Governance</p> <ul style="list-style-type: none"> • The Audit Committee met 4 times in 2012 and continued to engage in the review of financial and budgetary reporting practices and procedures, efficiencies, adverse incidents, progress on Audit Plan, implementation of audit recommendations and management of risks. <p>❑ Staff Empowerment</p> <ul style="list-style-type: none"> • 2 editions of the South Circular Staff Newsletter were produced in 2012 • Senior staff underwent training in the Competency Framework which is in line with proposals under the "Croke Park Agreement" <p>❑ Implementing safe systems of work</p> <p>Health & Safety in the Workplace</p> <p>South Dublin County Council has in place a Safety Management System to ensure, as far as reasonably practicable, that all our operations and activities are conducted safely. In addition national local government safety standards have been developed for all local authorities and South Dublin County Council is committed to their implementation.</p> <p>Our objective is, for all our staff to have a safe and healthy work environment and for the Council to be legally compliant. South Dublin County Council has the following in place,</p> <ul style="list-style-type: none"> • Corporate Safety Statement • Corporate Safety Committee chaired by the County Manager • 42 Ancillary Safety Statement to cover all the workplaces and activities of the Council • Departmental Safety Committees
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	<ul style="list-style-type: none"> • Two Professional Health and Safety Officers <p>There is an ongoing training programme for staff which includes,</p> <ul style="list-style-type: none"> • Manual Handling • Signs, Lighting at Roadworks • Chemical Safety • Safepass Training • First Aid <p>☐ Flexibility and openness to change</p> <ul style="list-style-type: none"> • Staff committed to terms of Croke Park Agreement with regard to flexibility and openness.
3.3 Cross Cutting Themes	<p>☐ 3.3.1 Services for All</p> <p>Quality of Life</p> <p>In 2012 work began on developing a strategy to promote Quality of Life and Well-being in the County. The Strategy will take into account the current work being undertaken within the organization and supports available and will set out objectives and actions which will enable the Council to enhance quality of life within the county.</p> <p>Disability Liaison/Access</p> <p>Disability Liaison/Access continued to improve and enable access for disabled people in South Dublin County through focussing largely on non capital actions. Equality brief added during 2012.</p> <p>Key achievements in 2012 include:</p>

	<ul style="list-style-type: none"> • South Dublin County Disability Advisory / Consultative Panel hosted a County seminar on the National Housing Strategy for Disabled People in October. During 2012 the Panel also made submissions on universal design to the Draft Newcastle Local Area Plan and met with Libraries regarding the new Library Development Plan • Tallaght as the main South Dublin County Town was included in the final shortlist of seven cities for the Access City Award 2013. This Award is an EU / EDF initiative under the European Disability Strategy 2010-2020. The Award ceremony took place in Brussels on the 3rd December – International Day of Disabled Persons where South Dublin received a special mention for public facilities and services. • Disability Liaison / Access & Equality Officer actively participated in the National Access Officers Network, the Equality Officers Network and the establishment of the Disability Studies Association of Ireland; • Programme developed for the Council's participation in National Accessibility Week 2012 • 6 public facilities in SDC added to the www.accessdublin.ie Dublin Access Guide, with a further 9 to be added by year end; • 15 cases dealt with by the Access Officer Service and Irish Remote Interpreting Service made available via Customer Care in Tallaght and Clondalkin. <p>□ 3.3.2 Working Together</p> <p>Children's Services</p> <p>South Dublin Children's Services Committee (SDCSC), an initiative of the Department of Children and Youth Affairs, is a multi-agency committee and member organisations include SDCC, the HSE, An Garda Síochána, The Childhood Development Initiative (CDI), National Education Welfare Board (NEWB), Dodder Valley and Clondalkin, Palmerston, Lucan and Newcastle Partnerships, South Dublin County Childcare Committee (SDCCC), Co Dublin VEC, AMNCH, Lucena, National Council for Special Education (NCSE), Archways, Barnardos and Probation and Welfare services. The initiative promotes interagency working to ensure the</p>
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	<p>delivery of appropriate, timely and effective intervention and services for children and families in this county. SDCC has supported the initiative since 2007, allocating a staff member to coordinate the project and participating in the committee and its subgroups. Three Rapid coordinators have been assigned to work with CDI in delivering the community safety initiative in Tallaght West. At national level the County Manager is a member of the national children's strategy implementation support group and the children's services committee steering group.</p> <p>County Development Board</p> <p>As part of the Government's Local Government Reform Agenda 'Putting People First' the Action Programme for Effective Local Government, the County Development Board will be phased out in 2012 and will be working towards the setting up of the new Socio Economic Committee (SEC) for the Planning and Oversight of local and community development programmes which will also involve the development of a 5 year County Local and Community Plan.</p> <p>The County SIM (Social Inclusion Measures) Group is a sub-structure of the County Development Board. It is proposed that this group will continue until the SEC is established.</p> <p>The main role of the SIM group is to assist in the development and implementation, via its member organisations, of initiatives focused on better co-ordination of publicly funded services at local level and continue the prioritisation of social inclusion matters at local level.</p> <p>The SIM Group can continue to monitor, advise and approve as appropriate the RAPID Area Implementation Teams and programmes which address local problems and ensure provision and co-ordination of services and investment in the areas covered under the RAPID programme.</p> <p>South Dublin County Interagency Traveller Strategy</p>
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	<p>The Traveller Interagency Group met on five occasions in 2012 and is a substructure of the CDB. The South Dublin County Interagency Traveller Strategy is divided into specific actions and each of these nine actions is progressed by a Lead Agency.</p> <p>South Dublin County Joint Policing Committee</p> <p>South Dublin County Joint Policing Committee met 4 times in 2012 and supported the work of two sub-groups: Parks and Intimidation.</p> <p>A work plan was developed by the Joint Policing Committee for 2012 and much of this work will continue into 2013 and a new plan will be formulated. Three local policing fora are in place in the County in Tallaght, Clondalkin (incl SW Clondalkin) and North Clondalkin. The Joint Policing Committee also works closely with the South Dublin County Comhairle na Óg on a number of issues.</p> <p>Economic Development</p> <p>The CDB also had an 'Economic Working Group'. The Group has worked on a number of initiatives in the past including:</p> <ul style="list-style-type: none"> ➤ Change and Business restructuring ➤ Think Local ➤ Public Procurement <p>RAPID (Revitalising Areas through Planning Investment and Development)</p> <p>RAPID Coordinators will continue to work on existing projects including:</p> <ul style="list-style-type: none"> ▪ Ongoing mental health strategies in West Tallaght and North Clondalkin, in particular the roll out of the Jigsaw Youth Mental Health programme ▪ Continued roll out of local policing forums across all 4 West Tallaght communities and 2 communities in North Clondalkin and Clondalkin Village/SW Clondalkin ▪ Maintaining previously installed RAPID community facilities ▪ Evaluation and replication of local Health Fair ▪ Further development of an Older Person's Strategy
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	<ul style="list-style-type: none"> ▪ Co-ordinating the mapping of the Roma Communities health needs ▪ Improving the physical environment through community and statutory involvement ▪ Roll out of the Pilot Community Safety Initiative community development model where appropriate ▪ Mapping of Community Services across the County <p>Rapid Events Held During 2012</p> <ul style="list-style-type: none"> ▪ Planting Workshop held in Killinarden Community Centre ▪ Family Day held on 7th July in Cushlawn/Deerpark Pilot site ▪ Launch of HF Report on 13th June in Tallaght Leisure Centre ▪ Older Person's Trip from Killinarden to Bray on 16th August ▪ Older Person's Trip from West Tallaght to Drogheda on 28th August ▪ Mental Health Awareness Week hold in North Clondalkin area –Bawnogue Y&FS Nangor Road on 8th to 12th October ▪ Mental Health Awareness Week – Film Night in Clarion Hotel on 10th October ▪ Health Fair 2012 – held in Tallaght Leisure Centre on 19th September <p>Arts Office</p> <p>South Dublin County Council Arts Office is committed to building for the future by supporting the development of creative people and communities through the Arts.</p> <p>Events Held by Arts Office 2012</p> <ul style="list-style-type: none"> ▪ Listen to NOISE toolkit launch ▪ NOISE Sounds Music Festival ▪ Suburban Sounds Performance ▪ Ruaille Buaille Concert ▪ NOISE Flicks Film Festival ▪ Beyond Eye Level: Engage with Architecture programme ▪ NOISE moves dance festival
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	<ul style="list-style-type: none"> ▪ Chinese New Year Celebration ▪ Young Film makers exhibition ▪ Ruaille Buaille Lucan Children's music festival ▪ Culture Night ▪ Rain Falling Up ▪ Suburban Sound listening party ▪ Digital Media Group Workshops ▪ YAM.ie Launch Event ▪ Hallowe'en "Haunted" Sound Design Workshops and performance ▪ Unwrapped ▪ Creative Approaches ▪ NOISE Careers: Preparing your portfolio ▪ NOISE Careers: Thinking outside the Lens ▪ Celebration ▪ NOISE: The Art & Sound of Gaming <p>Tallaght Stadium</p> <p>Tallaght Stadium had another very busy year in 2012. Some of the events that were hosted in the Stadium are listed below and give some idea of the range and variety of activities which took place.</p> <ul style="list-style-type: none"> ▪ Engineers Week stadium tours and presentation ▪ Seachtaine na Gaeilge Ceile ▪ Garda public order training x 6 weeks ▪ Guinness World record penalty shoot out ▪ Tidy Towns meeting • SDCC Schoolboy rugby blitz ▪ South Dublin Rugby Cup Finals ▪ St Patrick's Day Celebration ▪ SDFL Schoolboys Finals ▪ FAI Ground Maintenance Showcase ▪ FAI Primary Schools All Ireland Finals ▪ Cycling Ireland training programme
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	<ul style="list-style-type: none"> • Beat 24 National Marching Bands Competition ▪ FAI Primary School National Finals ▪ Sports Partnership Showcase ▪ FAI U21 International ▪ Shamrock Bowl (American Football) ▪ Leinster Junior Cup Final ▪ Show Racism the Red Card Event ▪ FAI Club Day ▪ St Patrick's Athletic Europa League match ▪ Shamrock Rovers Europa League match ▪ Leinster vs. Gloucester Rugby match ▪ EA Sports Cup Final Shamrock Rovers vs. Drogheda United ▪ FAI Football for All Family Day ▪ Orchestra Performance Ages 8 – 80 Social Inclusion Week • Late Night Leagues Launch <p>There were many more events meetings and seminars held apart from those listed above.</p> <p>2013 promises to be an even busier year with several different sporting events being arranged to celebrate 'The Gathering' tourism initiative.</p> <p>□ 3.3.3 Innovation and Creativity</p> <p>Information Technology</p> <p>South Dublin County Council won 3 awards at the prestigious Ireland eGovernment Awards 2012 for Fix Your Street</p> <ul style="list-style-type: none"> • Ireland eGovernment Open Source Award • Ireland eGovernment Judges Special Merit Award • Ireland eGovernment Peoples Choice Award <p>Fix Your Street also won the Taoiseach Public Service Excellence Award.</p>
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	<p>Irish Planning Institute Awards</p> <p>South Dublin County Council won the Innovative Planning Practices and Procedures Award at the Irish Planning Institute's National Planning Awards for the development of the Strategic Environmental Assessment Monitoring Scheme for the County Development Plan.</p> <p>LAMA Awards</p> <p>Best sporting facility – Tallaght Stadium</p> <p>Chambers Ireland Excellence in Local Government Awards</p> <p>South Dublin County Council won two awards at the prestigious Chambers Ireland 9th Annual Excellence in Local Government in the following categories:</p> <ul style="list-style-type: none"> • Best Library Service - 'Ready2Read' - Promoting Early Literacy Development • Outstanding Customer Service - Choice Based Letting Scheme - Empowering the Customer <p>Airtricity Pitch of the Year Award</p> <p>Tallaght Stadium won the Airtricity Pitch of the Year Award for the second time in the four seasons that the Stadium has been open.</p> <p>Library Services</p> <ul style="list-style-type: none"> • New front page designed and delivered for the library website www.southdublinlibraries.ie based on customer feedback to raise the profile of library services in the areas of books, literacy and online resources
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	<ul style="list-style-type: none"> • Library membership was mapped using GIS technology to provide a view of library membership across South Dublin and to inform planning and service development. • Self service facilities are now provided in four branch libraries resulting in 50% of all transactions now being carried out using self service thus freeing staff for community based work. <p>□ 3.3.4 Sustainable Living</p> <p>Development Economic & Transport Planning</p> <p>Two Variations to the County Development Plan were approved by the Council in 2012—for the provision of a retirement village in Ballynakelly, Newcastle and a protocol that would enable the Planning Authority to consider proposals for development of zoned land within the Casement Aerodrome Security Zone, without compromising the security of the Aerodrome.</p> <p>The Fortunestown and Newcastle Local Area Plans were adopted in 2012 and a study commenced on the 12th Lock in Lucan.</p> <p><u>Sustainable Energy Projects</u></p> <ul style="list-style-type: none"> • Leadership in Energy Action Planning (LEAP). • Work commenced on a Local Authority Renewal Energy Strategy (LARES). • Tallaght Sustainable Energy Community (SEC).
4.0 Strategic Themes	

<div data-bbox="183 279 515 392" data-label="Section-Header">  <h2>4.1 A Living Place</h2> </div>	<p>A Community which has the skills and supports to create and sustain a Vibrant, Participative, Safe and Inclusive community in which each person is enabled to live a fulfilling life</p> <p>Planning As core planning activity drops, resources identified have been reassigned to projects developing quality of life in the County, including;</p> <ul style="list-style-type: none"> • Energy Projects: • Sustainable Energy Community(SEC) • Sustainable Energy Action Plan(SEAP) Database/ • Leading Energy Action Planning (EU Project input) (LEAP) • County Energy MAP interaction • Smarter Travel Projects: • DoT Manual for Streets - Street Design Guide • Grand Canal Cycleway Extension • Lucan-Clondalkin Personal Travel Planning • Strategic Cycle Network/links • Permeability Programme • Strategic input into Regional Air Quality Management <p>In terms of involving the community in the development and protection of the Dublin Mountains, The Dublin Mountains Partnership, supported by the Council has expanded its team of volunteer rangers to enhance visitor enjoyment to the Dublin Mountains by assisting visitors to the DMP area, leading and helping with organised events, promoting responsible use through the Leave No Trace programme. The volunteer ranger contribution was over 2,800 hours, equivalent to more than 430 days. Community involvement has been maintained with the continued involvement of the community consultative forum in 2011. This forum has participated in the development of recreational amenities.</p>
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<p>4.1.1 Community Engagement and Participation</p> <p>Strategic Goal 1 – All citizens will engage in the development of the Living Place</p>	<p>Objectives: The Council will:</p> <p>□ Continue to build a collective understanding of the type of society we want by engaging with citizens of all ages</p> <p>Community The Community Development Team worked very closely in 2012 with the Housing Estate Management Team and also with the Anti – Social Unit to develop strong communities leading towards increased participation in 2012. Together they developed pro-social initiatives and aligned the physical build with the community build programmes.</p> <p>Events Held in 2012:</p> <ul style="list-style-type: none"> ▪ St. Patrick’s Day Celebration ▪ St. Dominic’s Family Day ▪ Fettercairn Family Day ▪ Launch of Age Friendly County Programme ▪ Rathfarnham Family Day ▪ Community Events ▪ Summer Projects ▪ Community Grants Scheme supporting groups host events during 2012 ▪ Lucan Festival ▪ Clondalkin Festival ▪ Health Fair in Tallaght <p>Community Facilities Construction:</p> <ul style="list-style-type: none"> ▪ Work on the new Rowlagh Community Centre was completed. ▪ Work on a new Community Centre for Ballycullen / Ballycragh is underway and will be completed in 2013. ▪ The new Balgaddy Child and Family Centre was opened in Balgaddy in 2012 <p>Community Awards Scheme: The Community Awards competition was re-activated very successfully in 2012 and</p>
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	<p>a substantial number of entries were received across the various categories. A very well-attended prize-giving ceremony was hosted in the Civic Theatre, in tandem with the Environmental Services 'Beautiful South Dublin' competition.</p> <p>Social Inclusion Unit</p> <p>The focus of the Social Inclusion Unit continues to be on both mainstreaming best practice initiatives within the Council and progressing initiatives that deliver a modern, efficient and effective response to social exclusion in marginalised areas and engaging the community in conversation and acting on what is important to them.</p> <p>EVENTS HELD BY THE SOCIAL INCLUSION UNIT IN 2012</p> <ul style="list-style-type: none"> • Social Inclusion Week 2012 • South Dublin Schools Traveller Culture Project • Internship Scheme • Horticultural Therapy for People with Disabilities – Sean Walsh Park • European Week against Racism (Soccer Blitz for Primary and Secondary schools) • European Week against Racism Competition for raising awareness amongst young people • Bealtaine Festival • South Dublin County Age Friendly Strategy • Implementation of Integration Strategy • Grow Your Own – Sean Walsh Park for Unemployed People • Art Research Project for Migrant Communities • Educational Network for 2nd Level Schools • Implementation of Literacy Policy for South Dublin County Council • Training programme for staff • Development of South Dublin Migrant Forum • Intercultural liaison volunteer training programme • Programme for Civic Participation of third Country Nationals through local authority platforms
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	<p>4.1.1 Engaging frontline staff across a range of agencies</p> <p>Children's Services</p> <p>With the development of the Information sharing on case work protocol and the Interagency working protocols training for front line staff continued to May 2012 when HSE changes resulted in the loss of the training coordinator and trainer. However other work in engaging front line staff continued throughout 2012. Two successful conferences, 'The governance challenge for Youth Justice and 'The future is not what it used to be' attracted over 100 participants all of whom are engaged in service delivery in the County. A third conference, 'It takes a village to raise a child' takes place on 17th December and explores Child protection issues. Over 120 participants have registered for this event.</p> <p><input type="checkbox"/> Develop and build on the concept of Social Capital, fostering greater civic responsibility and promoting Active Citizenship across all ages</p> <p>Environmental Services</p> <p>The Social Credits System rewards community groups who take ownership of their local area by undertaking projects which benefit the locality. There were over 1000 applications in 2012.</p> <p>There were 6 nominations in the 2012 Pride of Place competition and 3 of the entries were amongst the prize winners.</p> <ul style="list-style-type: none"> ➤ Clondalkin Tidy Towns ➤ Retired Active Men's Society, Newcastle ➤ Dominic's Community Centre <p>Tackle Litter an anti litter video promoting the anti litter message through social media achieved almost 500,000 hits on you tube</p> <p>Beautiful South Dublin County awards included in the Community Awards in 2012</p> <p><input type="checkbox"/> Improve the profile of young people and recognise their contribution to Communities</p> <p>Comhairle na nÓg</p>
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	<p>Comhairle na nÓg are local youth councils which give children and young people the opportunity to be involved in the development of local services and policies. It provides the youth of South Dublin County with an opportunity to identify and discuss matters which affect their daily lives, and is a place for young people to pass on their views and concerns to decision-makers in both local and national government.</p> <p>During 2012 Comhairle worked on four topics:</p> <p>Bullying and Peer Pressure, Social Behaviour, Alcohol, Drugs and Tobacco Wellbeing.</p> <p>In 2012</p> <ul style="list-style-type: none"> ▪ 11 members of South Dublin County Comhairle na nÓg representing SDCC at the National Showcase in Croke Park on November 9th 2012. ▪ Delegates from Comhairle na nÓg are elected to represent their local area Dáil. ▪ Broadcasting Training gave the members great experience ▪ In May 2012, Comhairle na nÓg organized the Free Spirit Festival in Tallaght to promote a healthy body and mind. ▪ As the Workplan for 2012 members working on Alcohol, Drugs and Bullying issues, as the use of drugs, alcohol abuse and bullying are of much concern to young people in our society. ▪ Comhairle members have requested to work specifically on a project highlighting Cyber Bullying. Comhairle will also work on 'Policing in our Communities'. <p>Presentations, surveys and workshops took place at the AGM, the following topics were agreed for 2013 work programme. This will be in addition to follow on work from 2012.</p> <ul style="list-style-type: none"> • Policing and Young People
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	<ul style="list-style-type: none"> • Drugs and Alcohol • Cyber Bullying <p>Comhairle members have also been invited to make a valuable presentation of the findings from Workshops and Surveys from the AGM at the November 2012 Joint Policing Committee Meeting.</p> <p>Green Schools Programme</p> <p>Environmental Services coordinate and implement the green schools programme in the county – over 90% of primary and secondary schools are registered for the programme</p> <p>Library Services</p> <ul style="list-style-type: none"> • Libraries 2012 'Totally Teen Festival' held in November encourages teenagers to explore their creativity in areas such as gaming, graphic art, song writing and creative writing. • YAPS.ie blog for teenagers gives a platform for creative expression to young readers and writers <p><input type="checkbox"/> Empower communities to assist the local authority to create and maintain a high quality public realm which is attractive and safe.</p> <p>Environmental Services</p> <ul style="list-style-type: none"> • Community Clean –ups were included in the Social credits system and consisted of 90% of the applications. • There were 5 five entries from South Dublin County in the national Tidy Towns 2012 competition • Online Schedule Management System has enabled publication of works schedules to elected members in 2012 and will go out to Communities early in 2013.
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	<ul style="list-style-type: none"> • Parks sub group of Joint Policing Committee – implementation of actions set out in “Reclaiming our Parks” report • THE HAUNTED” Halloween celebration was organized as a community participatory initiative aimed at building community capacity and providing a fun filled spectacle for families through the direct involvement of young people in Tallaght & Clondalkin. <p>Roads & Water Services</p> <ul style="list-style-type: none"> • Attendance at Deputations meetings • Arrangement of on-site meetings with Residents Groups • Advance briefing of Members on all Part 8 proposals • Under the County Heritage Plan, the process to undertake a Community-led Village Design Statement commenced for the village of Rathcoole.
<p>4.1.2 Housing</p> <p>Strategic Goal 2 – Every citizen will have accommodation which is appropriate to their needs.</p>	<p>Objectives:</p> <p>The Council will:</p> <ul style="list-style-type: none"> <input type="checkbox"/> Continue to develop and implement sustainable inclusive and appropriate Housing Policies which meet the changing needs of all citizens throughout their lifetime. <input type="checkbox"/> Promote social integration through managed tenure mix <p>Housing</p> <ul style="list-style-type: none"> • Housing Rents: Generating income of €19.57 million by the end of 2012. • Housing Stock – approximately 9,020 homes being maintained. • 127 grants paid under the Housing Adaptation Grant for People with a Disability (HAGS) (to 31 /10/2012) • 71 grants paid under the Mobility Aids Housing Grant (MAGS) up to 31/10/2012.

	<ul style="list-style-type: none"> • 32 grants paid under Housing Aid for Older People (HOPS) up to 31/10/2012. • 76 grants approved under the Disabled Persons Grant (Tenants) up to 31/10/2012. • It is anticipated that in excess of 18,662 maintenance requests will be dealt with in 2012 at an average cost of €341.55 each. • Phase 3 of Refurbishment Programme in Greenfort and Shancastle has commenced and is scheduled for completion at the end of Quarter 3, 2013. • Continued work by The Outreach Worker with homeless applicants. • 1,192 live home loan accounts in existence at the end of October, 2012. • In implementing the Leasing Initiative the Council has entered into negotiations with owners, agents and landlords in the county. The total number of dwellings procured to date under lease arrangements is 166. • The Council continues with rollout of ASH, a scheme whereby housing applicants are invited to source a home of their choice, suited to their needs in an area of their choice within South Dublin County and the Council lease it and pay the lease rent directly to the property owner, subject to the Council coming to an agreement with the property owner • Continuation of inspections' programme to ensure private rented accommodation meets the relevant standards. A total of 5038 inspections undertaken since 2006 of which 718 have been undertaken to date this year <p><u>Choice based Letting</u></p> <ul style="list-style-type: none"> • South Dublin County Council received the Award in the Chamber Ireland: Excellence in Local Government Awards 2012 for Outstanding Customer Service commending the Choice Based letting Scheme – Empowering the Customer. • Choice Based Letting Scheme (CBL) allows applicants on the housing list the option to be considered for certain vacant properties in their stated areas of preference – North and/or South of the Naas Road. CBL was introduced in October 2011 as the Council's primary method of housing allocation. The scheme has been expanded to also include Council Leased Properties and Voluntary Housing properties available for letting which are now also being
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	<p>advertised on the Council's Choice Based Letting Website.</p> <ul style="list-style-type: none"> To date there have been 10,439 expressions of interest made by eligible applicants with respect of 196 properties advertised under the New Choice Based Letting Scheme. The home is allocated to the applicant who is highest on the waiting list of those who have expressed an interest, in accordance with the Councils adopted Allocations Scheme. <p><u>Rental Accommodation Scheme (RAS)</u></p> <ul style="list-style-type: none"> 1651 cases have been transferred to RAS since 2005. 420 vacant properties have been contracted into the scheme to meet the needs of those people whose landlords are not interested in RAS or whose accommodation is unsuitable due to size or condition. 26 of these properties were contracted into the scheme up 31st October, 2012. The arrangement with North & East Housing Association Limited for the management and maintenance of the 101 homes purchased by South Dublin County Council and allocated to RAS eligible applicants is still in place and continues to work well. A total of 148 homes previously identified for disposal to affordable purchasers under Part V arrangements are currently transferred to social use under lease arrangements. All 148 homes are tenanted by persons from the social housing waiting lists for an initial 5 year term for which differential rent is payable. <p><u>Homeless Service Unit</u></p> <ul style="list-style-type: none"> The Homeless Services Unit (HSU) established in 2010 continues to work specifically with applicants included or seeking inclusion on the Council's Homeless Register. The HSU offers a drop-in service for homeless assessment and emergency bed placement along with homeless allocations. A dedicated team of experienced staff were identified from within existing resources to provide this service.
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	<ul style="list-style-type: none"> • Saoirse Women's Refuge Tallaght continued to provide a full service in 2012 with capacity to accommodate 6 families. • The 27 homes managed by Sonas and Sophia Housing Associations specifically for persons who are homeless continued to support the need in 2012 with additional supports in other accommodations being provided by Hail and Focus Ireland, following the reconfiguration of homeless services . • 158 applicants were registered as homeless as at 31/10/2012, all of whom have been assessed by the Homeless Services Unit and placed into a range of short term temporary emergency accommodation (TEA) or temporary supported accommodation (STA). • 34 homeless applicants were awarded overall priority up to 31/10/2012, all of whom have been housed either to Social Housing; Voluntary Housing; RAS Accommodation or Long-term Supported Accommodation with a voluntary housing body. During the same period, an additional 36 homeless applicants moved from emergency accommodation to private rented accommodation. • The SLI (Support to Live Independently) Service which is provided by Dublin Simon Community in partnership with the four Dublin Local Authorities and provides visiting support to service users moving from homelessness to independent living within the community continued to operate and expand in 2012. • The Council first supported temporary accommodation unit (STA) is anticipated to be operating from March 2013 <p><u>Promoting Home Ownership</u></p> <ul style="list-style-type: none"> • 55 sales scheme applications received to 31/10/2012 • Provisional approval granted on 33 House Purchase Loans so far in 2012. • 40 homes have been sold to tenants through the Sales Scheme Section this
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	<p>year up to 31/10/2012.</p> <p><u>Refurbishment and upgrading of Council Rented Housing Stock</u></p> <ul style="list-style-type: none"> • The Council's Refurbishment Programme Phase III in Cushlawn Estate in Tallaght was completed in December 2011. There were a total of 76 dwellings refurbished in all and works included thermal, electrical and decorative upgrades. • The Council's Refurbishment Programme, Phase III, in Greenfort and Shancastle Estates commenced in May 2012 and is scheduled for completion at the end of Quarter 3, 2013. This phase, which includes 74 dwellings, will see thermal, electrical and decorative upgrades carried out, where required. A total of 22 houses in Shancastle Estate have been completed up to 12th November, 2012. • A Thermal Upgrade on 22 dwellings in Pearse Brothers Park and Palmer Park, Ballyboden, Dublin 14 commenced in October 2012. These units are amongst the oldest in South Dublin County Council's housing stock. The works will address significant thermal loss issues in these units and improve access and egress to better suit the needs of tenants. The works are scheduled for completion at the end of Quarter 2, 2013. <p>□ Adopt best practice in Estate Management</p> <ul style="list-style-type: none"> • 15,552 maintenance responses delivered to end of October, 2012 (18,662 anticipated to end of year). • Average cost per maintenance response €341.55. • 2 fire damaged houses re-instated at 31/10/2012. • 76 alterations to houses to cater for the needs of disabled tenants. • All external timber work including cladding, windows, doors and facia were painted in Taylors Court and all the communal areas in MacUilliam were also painted.
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	<ul style="list-style-type: none"> • All the timber framed windows and doors and facia were treated and painted in 48 houses in St Finians Avenue. Gutters cleared and repaired where required. • Windows and doors have been replaced in 154 houses up to end of October 2012. The average replacement cost was €5,483 per house. The year commenced with 910 houses on the Window Programme but a further 244 were added up to the end of October 2012 which leaves a balance of 1,000 still to be replaced. This includes 329 to be graded. A provision of €850,000 is made in 2013 budget for the continuation of these works. • 43 of the housing re-lets are being upgraded under the energy programme and of these 31 have been completed .Of these the majority have achieved a BER rating of C2 or better with 30% achieving a B2 or better. The work included some or all of the following; replacement of windows and doors, upgrading the central heating system and installing a high efficiency condensing boiler, attic and wall insulation and lagging jackets. Other draught proofing measures are carried out to minimise heat loss and increase energy efficiency. This work will reduce the CO2 emissions into the environment, reduce the cost of energy bills to the tenant and prolong the life of the house. It will also make the house safer and improve the quality of life for the tenant. There are 6 tenanted properties currently being upgraded in Tara Hill Grove. These are flat roofed properties with a metal cladding finish, which were built in the mid seventies. The work includes the normal energy improvement elements as above and also internal roof insulation and external roof reinstatement and external wall cladding with render finish. These works will significantly improve the energy rating and also eliminate roof leaks and dampness. • An area based pilot project delivering Energy Efficiency Improvements to low income housing was carried out on 43 homes in Brookview Grove and Brookview Green. A grant was received from the Sustainable Energy Authority of Ireland. • The Council's Estate Management Service continued its work in developing relationships with communities and assisting in the further development of those communities. • The Estate Management Team also attend local police fora meetings
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	<ul style="list-style-type: none"> • The Estate Management Section continues to assist in the overall running and management of the Community Centre for Senior Citizens in Liscarne Estate, Clondalkin. <p>Junior Estate Management Programme</p> <ul style="list-style-type: none"> • Estate Officers continued to work with Junior Estate Management Groups Countywide and participated in urban art projects aimed at reducing/eliminating graffiti, environmental projects, sports initiatives, clean-ups, training courses etc.- <p>□ Promote safer communities by working in partnership with communities and other organisations</p> <p>Housing</p> <ul style="list-style-type: none"> • The Council's Anti-Social Service has received 1114 reports in relation to 1040 anti-social incidents at 31/10/2012. • At present the service is involved in the investigation of 900 live files. • Quarterly reports on the Service continue to be discussed at Area Committee Meetings. This reporting relationship with the Councillors has facilitated a better understanding of the level of activity within the service. <p>The following are statistics for the period January – October, 2012.</p> <ul style="list-style-type: none"> ○ 1547 House calls made ○ 404 Formal interviews held ○ 19 House inspections carried out ○ 250 Consultations with An Garda Síochána ○ 30 Consultations with the Health Services Executive ○ 68 Formal warnings issued ○ 10 Pre-emptive surrenders ○ 4 Notices to Quit served ○ 19 Abandonment notices served
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	<p>Inter-Agency Co-operation</p> <ul style="list-style-type: none"> The Councils Anti Social Service works closely with CDI, local Partnerships, local Youth Services, St Vincent De Paul society, Barnardos, Local Environmental Groups, Civil defence, Safety For a, Local Policing Fora, Probation Services, the HSE, An Garda Siochana, Dublin Bus, local development agencies, PAKT-YMCA, F.A.I., etc. A proactive and multi agency approach is taken in dealing with anti social behaviour. <p><u>Family Support</u></p> <ul style="list-style-type: none"> This service is targeted at families who are at risk of losing their tenancies through anti-social behaviour. The Housing Welfare Team develops a plan with the family in question in consultation with other relevant support agencies. Families participating in this plan are required to sign a Behavioural Agreement requiring them to adhere to the terms and conditions of the plan. Breach of this contract can result in the loss of their tenancy. <p>Family Functional Therapy</p> <ul style="list-style-type: none"> This service was established in 2007 and is operated by the Clondalkin Partnership. The Council has nomination rights for families who reside in its dwellings. There are currently 310 families in the programme.
<p>4.1.3 Community Facilities – Cultural, Sporting, Recreation</p> <p>Strategic Goal 3: A community open to the rich depths of creativity, which</p>	<p>Objectives: The Council will:</p> <p>□ Support sustainable local arts and cultural programmes in South Dublin</p> <p>Communications Unit processed and coordinated the facilitation of eight request to film commercials, documentaries and feature film in the County during 2012</p> <p>The Arts Culture Gaeilge Education and Libraries SPC met 4 times and the following issues considered:</p>

<p>recognises the value of participation for all in education, the arts and sporting opportunities</p>	<ul style="list-style-type: none"> • The Library Development Plan 2012-2016 • Seachtain na Gaeilge • Youth Arts Event Map • Akidwa – African Women’s Network <p>□ Provide a quality Library service which caters for the Lifelong learning needs, both Educational and Recreational of all communities</p> <p>Libraries</p> <ul style="list-style-type: none"> • The Library Development Plan 2012-2016 was adopted by the Elected Members at the October 2012 Council meeting. Eight core strands underpin the 2012-2016 plan - Library Collection Management, Libraries as Vital, Welcoming and Democratic Spaces, Culture Creativity and the Imagination, Services for Young People, Literacy and Information, Preserving and Managing the County’s Memory and Heritage, Libraries and the Digital Age and Building an Innovative and Energised Team. • The Library Service won Best Library Service 2012 at the Chambers Ireland Excellence in Local Government Awards for the Ready2Read programme, a literacy initiative aimed at pre-school children and their parents • Ballyroan Library was rebuilt in 2012 to unlock and transform the space and to deliver a vibrant, 21st century community facility. €2.4 million in grant aid was secured from the DECLG for this project. A library presence for the local community was offered from the nearby Pastoral Centre and via extended opening hours at Whitechurch Library during the redevelopment. The new library building will be the final piece in an innovative Civic jigsaw comprising the adjacent contemporary Community and Pastoral centre. The construction phase of the project was completed on schedule in October 2012 • Libraries supported first and second level students and teachers with reading and research programmes with a particular emphasis on supporting senior cycle students preparing for the leaving Certificate examinations including
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	<p>workshops on preparation for Irish Orals, Work Smart Project (Giving career information to students) and pre exam relaxation techniques. Transition Year Programmes included educational and recreational workshops developed and delivered specifically for Transition Year students consisting of modules covering topics such as Comic Books Illustration and Design, Radio Plays and the Art of Acting, Web Gaming and Video production.</p> <ul style="list-style-type: none"> • The Library Service in 2012 ran the first Red Line Book Festival, designed as a platform to raise the County's profile as a cultural destination and to showcase Libraries, The Civic Theatre and Rua Red to new audiences. Over 2000 people attend events during the festival. • The Children's Services team from Libraries worked with Adamstown Community College on a joint project designed to improve the information skills of students, train teachers in online resources available from www.southdublinlibraries.ie and register each student with their local Lucan Library • A roll out of curricular support programmes to secondary school pupils in Clondalkin was initiated by the staff of Clondalkin Library in 2012. • Extension of Maths Eye programme delivered in association with ITT Dublin linking libraries and numeracy in innovative ways. • Delivery of 'pop up' school libraries in second level schools without a school library across the County was initiated in 2012 <p>□ Promote digital literacy by providing access to technology</p> <p>Library Services</p> <ul style="list-style-type: none"> • Literacy support in all formats is a core service for South Dublin Libraries and in 2012 strong targeted literacy programmes based on traditional literacy, digital literacy and information literacy were implemented across the County
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	<ul style="list-style-type: none"> • An inability to engage with the digital world results in thousands of people across the County being excluded from full civic and social engagement. In response to this situation, classes and workshops basic ICT skills, searching the web, social media and egovernment services were delivered across the branch network during 2012. TTRS (Touch, Type, Read, Spell) software designed for children and adults with reading difficulties was also made available in all branches this year. Demand for TTRS, which is delivered on a one to one basis by library staff, is now at an all time high as the positive benefits are easily demonstrable as testimonials show. • The County Library promoted digital literacy through basic skills training programmes such as the twelve week programme devised in cooperation with the Home School Liaison Team in North Tallaght schools. A group of approximately twenty mothers who were identified by the Home School Liaison team attended. Parents were supported with a programme on basic digital literacy and workshops on the content and suitability of websites and computer games popular with their children. Talks were organised on the transition from primary to secondary school, expectations of schools, and how parents might adopt a greater role in the school life of their children • The library service partnered with AMNCH Tallaght to deliver a pilot e-reading service for hospital patients suffering from age related illnesses <p> <input type="checkbox"/> Promote the facilities and amenities in Parks, by supporting a healthy lifestyle through active and passive recreation </p> <p>Environmental Services</p> <ul style="list-style-type: none"> • Maintenance of approximately 1,700 hectares of public parkland, open spaces, river valleys including 5 Regional Parks & 50 Neighbourhood Parks. • 15 Children's Playgrounds are available to the public • 160 Playing Pitches are available to cater for the 89 GAA / soccer clubs comprising of 742 teams with approx 16,000 players which have registered
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	<p>with the Council.</p> <ul style="list-style-type: none"> • 11 Five-a-side All Weather Astro pitches. • 2 All Weather Athletic tracks. • All weather hockey pitch • Tennis Courts • Skate Park • Baseball facility • Grange Castle Golf Course • Camac Valley Caravan and Camping Park, • Corkagh Fishery • International standard cycle race track in Corkagh Park • Outdoor Exercise Equipment in eleven parks around the county • Provision of "off leash" areas for dogs in Corkagh & Griffeen Valley Park <p>☐ Encourage Sport and Recreation by developing tailored programmes to target specific groups of the community</p> <p>Sport, Recreation and Play Office The Sports Office works in partnership with many clubs, community groups, associations and national governing bodies (NGBs) to deliver a varied and comprehensive programme throughout the county.</p> <p>Events 2012</p> <ul style="list-style-type: none"> ▪ Schools Cross Country – Griffeen Valley Park ▪ Schools Cross Country – Clondalkin Park ▪ Schools Cross Country – Jobstown Park ▪ European Week Against Racism – Sports Blitz ▪ Family Easter Treasure Hunt in Griffeen Valley Park, Corkagh Park and Tymon Park ▪ Summer Projects ▪ National Play Day ▪ National Recreation Week ▪ Orienteering with schools
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	<ul style="list-style-type: none"> ▪ Go For Life games with the active retired ▪ Launch of Late Night Leagues ▪ Cycling programme ▪ Line dancing with the active retired ▪ Cricket in the community ▪ FAI Development Officer school programme ▪ Rugby Development Officer school programme ▪ Boccia Club ▪ Gaelic for Girls ▪ South Dublin Gladiator – programme for children with disabilities <p>Sports Partnership</p> <p>South Dublin County Sports Partnership (SDCSP) is a multi party body with representatives from SDCC, HSE, Co. Dublin VEC, CDB, Chamber of Commerce, Education, Sports and Community Development, all with the remit of increasing participation in sport and physical activity across the community of South Dublin County.</p> <p>Events Held in 2012</p> <ul style="list-style-type: none"> • Networking Event – Tallaght Stadium • Child Protections Basic Awareness • Operation Transformation • Fit Walk Programme Phase 1 & Phase 2 • Buntús Programmes • Sports First Aid • Active Leadership Training • Ramble Aid • Orienteering Training • Link 2B Active Programme • Club Development Seminar • Bike Week • Amateur Sports Awards
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	<p>□ Develop Community centres for all our citizens, creating a real 'centre' for Community activity</p> <ul style="list-style-type: none"> • Ballycragh community centre to be completed in 2013 <p>□ Promote pro-social behaviour through the introduction of Social credits</p> <p>Environmental Services The Social Credits System rewards community groups who take ownership of their local area by undertaking projects which benefit the locality. There were over 1000 application in 2012. The scheme continues to expand with the inclusion of Community clean-ups and Bulbs not Bonfires in 2012.</p> <p>□ Continue to explore ways of maximising our buildings and facilities to change outcomes for our Citizens through our 'Spaces for Change' Initiative'</p> <p>The following organisations availed of Council facilities in 2012: -</p> <ul style="list-style-type: none"> • Dodder Valley Partnership • Tallaght Volunteer Bureau • Jigsaw Project • County Dublin Vocational Educational Committee -Youth Café and Youth Services Facility.
4.2	


 <p>A Connected Place</p>	<p>A County whose infrastructure is of high quality, sustainable with modern infrastructural networks including Roads, Water and Drainage Services, Waste, Telecommunications / Broadband and Energy Resources that provide for existing and future communities</p>
<p>4.2.1 Strategic Goal – To develop and maintain high quality, sustainable and modern Infrastructural Networks including Roads, Water and Drainage Services, Waste, Telecommunications / Broadband and Energy Resources that provide for existing and future communities</p>	<p>Objectives: The Council will:</p> <p>□ Promote and facilitate an accessible infrastructural network throughout the County in order to achieve balanced social and economic development and competitiveness.</p> <p>Roads & Water Services</p> <ul style="list-style-type: none"> • Boherboy Water Supply Scheme – Designed for demand of 41 million litres per day • 40 kilometres of watermains laid and two new reservoirs built at Saggart & Kiltalown with security of supply greatly enhanced. • Completion of Bothar Katharine Tynan providing a new 2.5km • Distributor road between Citywest and Belgard. • Adamstown Road [R120] advanced to Part 8 • Whitechurch Road Traffic Calming Scheme (South of Taylor's Lane) • Glenbrook Bridge repaired and reopened to the public • Tallaght Courthouse car park complete • Changeover to Deadsure Asset Management System for Public Lighting • Online system for Public Lighting Maintenance to allow faults be reported to maintenance contractor • Pilot 60 locations with LED lights to assess potential for energy and maintenance cost saving • Collaborative tendering for Parking Machine Maintenance • Imminent introduction of mobile phone parking payment facility countywide • 2000 School Children provided with Cycle Safety Training • Saggart/Newcastle/Rathcoole Drainage Collection Improvement Scheme submitted for funding • Foul Sewer (9B) Improvements - The strategy for this scheme is driven by

	<p>the options adopted in the Greater Dublin Drainage Project.</p> <ul style="list-style-type: none"> • Dodder Valley Catchment – Drainage Strategy Study • South Dublin Secondary Chlorination -Installation of secondary chlorination facility at Peamount reservoir to boost residual chlorine levels as required by EPA. • Water Conservation Stage 3 Works • Dublin Region Mains Rehabilitation Project (South Dublin) Hot Spots -South Dublin in association with Dublin City as lead authority is currently compiling the necessary technical to support the works which will deliver significant water savings. <p>Development Economic & Transport Planning</p> <p>Taking in Charge In relation to the completion of public services etc, during 2012 the Council took in charge 11 developments and is pursuing claims currently in relation to bonds/security on 29 other developments, in order to bring services up to taking in charge standard.</p> <p>□ Have regard to all relevant International, National, Regional and Local strategic requirements influencing infrastructural provision in the County</p> <p>Roads & Water Services</p> <ul style="list-style-type: none"> • NTA Five Year Investment Framework • Progress on Eastern CFRAMS Programme • The Dodder CFRAMS Programme will be adapted by the end of this year 2012 and will be incorporated into the Eastern CFRAMS Programme ultimately. • The OPW has awarded SDCC funding under their Minor Works Schemes to carry out Flood Alleviation Schemes on the Poddle River mostly in Tymon Park and on the Tallaght Stream mostly in Knockmore area. • Foul Sewer (9B)Improvements - The strategy for this scheme is driven by the options adopted in the Greater Dublin Drainage Project. • Dodder Valley Catchment – Drainage Strategy Study • South Dublin Secondary Chlorination -Installation of secondary chlorination
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	<p>facility at Peamount reservoir to boost residual chlorine levels as required by EPA.</p> <ul style="list-style-type: none"> • Water Conservation Stage 3 Works • Dublin Region Mains Rehabilitation Project (South Dublin) Hot Spots -South Dublin in association with Dublin City as lead authority is currently compiling the necessary technical to support the works which will deliver significant water savings. <p>□ Maintain the County's infrastructure to a consistently high standard in a professional planned and systematic way</p> <p>Environmental Services</p> <ul style="list-style-type: none"> • Online Schedule Management System development ongoing which has facilitated publication of the County's cleaning schedule to Elected Members in 2012 to be extended to the public in 2013 • Road sweeping – 7,308 km roads in 2012. • 47,000 gullies cleaned in 2012. • Expansion and consolidation of waste and litter enforcement unit – over 1000 litter fines issued • Burial grounds – maintenance of Council's 18 burial grounds ongoing and development work as required <p>Roads & Water Services</p> <ul style="list-style-type: none"> • Annual restoration and maintenance programme delivered • Extensive Footpath renewal and restoration programme delivered • SDCC's leakage figure 16% due to regime of pressure management, leak detection and prompt repair of bursts. • Flood mitigation works and remedial measures put in place including cctv on river in flood prone areas. • Signage survey carried out in areas of conservation in the County and replacement /refurbishment programme underway
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	<p>□ Influence the provision and maintenance of high quality infrastructural standards through relevant legislative frameworks</p> <p>Roads & Water Services</p> <ul style="list-style-type: none"> • Road opening licensing working group. (National) • The Eastern River Basin District Plan has been adapted by all thirteen Local Authorities in the eastern district and the Programme of Measures (PoM) in the plan are being implemented to meet the targets set for end of 2015. • Progress on Eastern CFRAMS Programme • Participation in EU wide RITS Project with 9 partner Countries • Registration of Domestic Wastewater Treatment systems, 671 homes registered by end November 2012. Approximately 2,500 homes in the County with systems for treatment of domestic wastewater. <p>□ Promote integrated and coordinated infrastructural maintenance / improvement programmes in consultation and cooperation with relevant stakeholders</p> <p>Roads & Water Services</p> <ul style="list-style-type: none"> • Regional Water and Drainage Steering Groups • Regional Collaboration on Procurement • Collaborative forums with Gardai on traffic safety and traffic management measures • Foul Sewer (9B) Improvements - The strategy for this scheme is driven by the options adopted in the Greater Dublin Drainage Project. • South Dublin Secondary Chlorination -Installation of secondary chlorination facility at Peamount reservoir to boost residual chlorine levels as required by EPA. • Water Conservation Stage 3 Works • Dublin Region Mains Rehabilitation Project (South Dublin) Hot Spots –South Dublin in association with Dublin City as lead authority is currently compiling the necessary technical to support the works which will deliver significant
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	<p>water savings.</p> <p>❑ Expand the use and sharing of spatial data to enable more effective and integrated service and infrastructural planning.</p> <p>Roads & Water Services</p> <ul style="list-style-type: none"> • Fix Your Street • GIS Mapping project water and drainage infrastructure and Telemetry • Parking APP • Traffic Cameras App • Application of Active Dimming Technology Public Lighting • New Public Lighting Asset Management system • Introduction of GPS into Council Fleet • Journey time text service in place <p>❑ Factor future operational implications into project specification and implementation.</p> <p>Roads & Water Services</p> <ul style="list-style-type: none"> • Green Energy Pilots at pumping stations – Solar Panels and Hydroelectric energy • Bike Week 2012 – over 10 events were run over the course of Bike Week 2012. The opportunity to showcase off and on road cycle facilities provided by the Council was availed of. High level of participation in events. • Mobility Week 2012 – Council support and participation with events organised during the week including opening of permeability route in Knocklyon. • Pedometer Challenge. • Government Bike to Work Scheme – a total of 176 staff members purchased bikes through this initiative since May 2009.
4.3	


	<p>South Dublin is a place where enterprise and innovation is facilitated by the development of meaningful supports through the implementation of appropriate planning policies, development of infrastructure and the nurturing of creativity</p>
<p>4.3.1 Strategic Goal – Promote an urban environment with the right conditions to enable economic growth</p>	<p>Objectives:</p> <ul style="list-style-type: none"> □ Ensure that sufficient zoned land is available to accommodate both inward investment and the growth of existing businesses. <p>Development, Economic & Transport Planning</p> <p>A two year review of securing the objectives of the County Development Plan was completed in 2012.</p> <p>Development, Economic & Transport Planning</p> <p>As development control has reduced in recent years, the Council's Planning Team has had the space to engage in real long term planning and has actively sought to develop a range of mainly externally funded projects that have now merged into a series of complementary programme areas. All of these relate to sustainable, long term planning and are considered innovative. They permit a better and broader utilisation of the Council's planning resource and the multi-disciplinary skill sets which, have been built up over many years. This approach was accelerated in 2012.</p> <p>These projects have also resulted in additional income streams to the Council as well as significant new infrastructure for the County. Many are of national significance and some have an international/EU dimension. Examples of these projects are:</p> <ul style="list-style-type: none"> □ Promote the Smart Travel initiative. <p><u>Smarter Travel Projects</u></p>

	<ul style="list-style-type: none"> • DoT Manual for Streets • National Transport Authority (NTA) Sustainable Transport Measures Grants (STMGs) – • Cycleway Programme – The Department is taking the lead in developing a Dodder Valley route from Dublin Bay to Bohernabreena, jointly with Dublin City Council. A Feasibility study was completed in 2012. • Cycleway Programme – A Part 8, planning consultation process was prepared for a major cycleway from Tallaght to Ballyboden. • Regional Cycle Network – A Tallaght cycle network plan was completed in 2012. • Permeability Programme – A range of local permeability improvements include walking/cycling projects in Corkagh Park and Dargle Wood that were completed in 2012. Similar projects in the Grange Road and Esker areas of Rathfarnham and Lucan respectively, were put in train in 2012. • Behavioural Change – A major Personalised Travel Planning (PTP) exercise was continued in the Lucan and Clondalkin areas in 2012. • Cycle Parking – The Department received NTA funding to provide cycle parking facilities at Council and third party locations, such as community centres, shops, and the Hospital in Tallaght. • Tallaght Town Centre Study for improving walking and cycling facilities, public transport integration, access and parking.
4.3.2 Strategic Goal – Build on and develop existing interagency approaches to improve the local economy.	<p>Objectives:</p> <p>The Council will:</p> <p>▣ Collaborate with state agencies and other interested parties to ensure a cohesive response to the business community's needs.</p> <p>Development, Economic & Transport Planning</p> <p>In accordance with the Government Action Plan for Jobs and the Local Government Sectoral Strategy, an Economic Strategy has been drafted and discussed with the CPG and SPC. A Working Group has been established to draft an Action Plan to</p>

	commence implementation of the Strategy in Quarter 1 2013.
4.3.3 Strategic Goal – Assist in the control of the cost of doing business	<p>Objectives:</p> <ul style="list-style-type: none"> □ Encourage energy efficiency and adopt alternative/renewable energy sources and best practice in Council operations. <p>Roads & Water Services</p> <ul style="list-style-type: none"> • Pilot of 2 alternative energy sources at pumping stations –solar panels and hydroelectric energy • Pilot 60 locations with LED lights to assess potential for energy and maintenance cost saving • Pilot Electric vehicle as part of council vehicle fleet • Continued savings in telecommunications costs associated with intelligent transport systems and traffic management technologies <ul style="list-style-type: none"> □ Provide Council services in a cost effective manner. <p>Development, Economic & Transport Planning</p> <p>Development Contributions In response to the changed economic climate and to improve the existing Development Contribution Scheme, the Council's Economic Development Strategic Policy Committee initiated a review of the Council Development Contribution Scheme 2010-2017. A draft Development Contribution Scheme 2013-2015 was published in October 2012.</p>
4.3.5 Strategic Goal – Maximise opportunities for the highly skilled on the live register by	<p>Library Services</p> <ul style="list-style-type: none"> • Libraries provide information services, online resources, free internet access,

<p>encouraging new business start-ups and facilitating up-skilling for individuals</p>	<p>online newspapers, workshops and seminars to local communities. The Future Options program delivered by CPLN area Local Employment Service in Lucan Library earlier this year on a pilot basis is to become a formal programme to be delivered from the library on an ongoing basis beginning in January 2013.</p> <ul style="list-style-type: none"> • The annual Business Month programme organized by Libraries includes partners such as the Enterprise Board, CPLN, MABS, FAS (Solas Ireland) and the Innovation Enterprise Network. Activities during the month include Start Up business information sessions, financial information workshops, and digital training.
<p>4.3.6 Strategic Goal – Promote the development of new telecommunications technologies such as WiMax in the County</p>	<p>Objectives:</p> <ul style="list-style-type: none"> □ Facilitate agencies involved in the provision of infrastructure. <p>Roads & Water Services</p> <p>Efficient processing of Road Opening Licence Applications for companies working to complete broadband infrastructure. Timescales between application and approval set out and adhered to. 2982 Applications processed in 2012 for 105 different companies/ applicants.</p>
<p>4.3.7 Strategic Goal – Promote South Dublin County as the premier location for business, sport and leisure tourism.</p>	<p>Objectives:</p> <ul style="list-style-type: none"> □ Support South Dublin County Tourism Ltd. in building this County into a premier business, sport and leisure destination. <p>South Dublin County Tourism</p> <p>South Dublin County Tourism continues to promote South Dublin County as Ireland's premier business, sport and leisure destination. SDCT has secured approximately €70 Million and has had approximately 1 Million visitors attending</p>

	<p>conferences and events since 2009 which has proved to be an important economic boost to local businesses and the community.</p> <p>The Gathering 2013</p> <p>In excess of 25 international sports and cultural events will take place in South Dublin venues throughout 2013 with an expected attendance of 17,000 overseas visitors to the area. This is a collaborative initiative with South Dublin County Tourism, sports organisations, local businesses, Fáilte Ireland, Gathering Ireland and Fingal Leader Partnership. The South Dublin County The Gathering 2013 was launched by the Minister of State for Tourism and Sport in the Council Chamber on the 3rd October 2012 which was streamed live across the World. www.thegatheringdublin.com</p> <p>The groundwork to organise the events for The Gathering 2013 was undertaken over the course of 2012. Contact was made with the National Governing Bodies (NGBs) of the various sports and arts organisations who will be involved, to make the necessary arrangements for the various events. In addition, all possible funding sources were pursued and sufficient funding was identified to allow the events proposed to go ahead.</p> <p>In 2013 SDCT will promote the County at 8 international tradeshows, will conduct research through ICCA (International Congress and Convention Association) and will aim to attract international conferences and events to the South Dublin County area into the future.</p> <p>Environmental Services</p> <p>The active promotion of Camac Valley Caravan & Camping Park along with recent improvements has ensured that visitor numbers have held up with evidence of increasing repeat business.</p> <p>Roads & Water Services</p>
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	<p>Collaboration with and support to South Dublin County Tourism in respect of signage and traffic management requirements associated with large events</p> <p>Library Services</p> <p>In support of The Gathering Libraries designed and printed six 'then and now' postcards of the County with the by-line 'Failte Abhaile i 2013'</p>
<p>4.4</p> 	<p>South Dublin County is an area of rich and varied landscapes, architecture, archaeology and culture. South Dublin County Council protects these elements of our heritage, to maximize the enjoyment and experiences of all citizens and visitors and to ensure their availability for future generations</p> <ul style="list-style-type: none"> • The Council recognises the importance of the Mountain area to the County and continued to support the ongoing work of the Dublin Mountains Partnership in 2012. Improved linkages to the Wicklow Way were developed in 2012. <p>Conservation</p> <ul style="list-style-type: none"> • Engage with Architecture Scheme 2011-which is a partnership between the Arts Council and Department of Arts, Heritage and the Gaeltacht under the Government Policy on Architecture implementation programme. Out of 33 applications nationally only four applicants were allocated a grant under the scheme for 2012 and SDCC is one of the successful applicants. An event: "Looking beyond eye Level-The impact of our built environment", took place in March 2012. <p>Heritage</p> <ul style="list-style-type: none"> • The Council has progressed actions under the County Heritage Plan regarding gathering information on our varied heritage resource, raising awareness of

	heritage features, and encouraging enjoyment and participation in heritage events.
4.4.1 Strategic Goal – To protect and celebrate our heritage landscape we will strengthen and promote the identity of South Dublin County	<p>Objectives</p> <p>☐ Ensure that heritage elements are a core element of the County's Strategies and Plans</p> <p>Advice on heritage policies and legislation was inputted to planning applications, Local Area Plans and Part 8 projects.</p> <p>☐ Support and implement the County Heritage Plan</p> <ul style="list-style-type: none"> • The County Habitat Map was progressed by undertaking more detailed surveys of habitats and species along the Dodder River, a key feature of the County's Green Infrastructure. • A series of Ecological Guidance Notes were prepared to assist with the planning and development process (a collaborative project of the Dublin local authority Heritage Officers and Biodiversity Officers). • Heritage data from the County was added to a national Heritage Viewer website. • An Industrial Heritage Survey was undertaken and completed. • Engaged with communities in Brittas, Saggart and Rathcoole to develop a heritage trail through the Slade Valley. • In partnership with the County Library, support was provided for the development of an archive of oral history and digitised artefact records relating to the events of Easter 1916. • Support was provided for publication of a book on historic mapping and surveying of heritage in Dublin (a joint project of the 4 Dublin local authority Heritage Officers) • An archaeological assessment was undertaken in the historic church site in Palmerston as part of a community project. • The process towards a Community-led Village Design Statement was commenced in Rathcoole.

	<ul style="list-style-type: none"> Engaged with Irish Air Corps to progress plans for the Aviation Museum and Heritage Project. <p>□ Protect and promote local heritage</p> <ul style="list-style-type: none"> Support was provided to local groups and individuals to progress local heritage projects <i>e.g.</i> heritage trail connecting Brittas to Saggart and Rathcoole, graveyard clean-up in Palmerston, updating village heritage map in Saggart, invasive species study in Rathfarnham, biodiversity awareness events in Waterstown Park, heritage project in Corkagh Park, photographic study of Glenasmole Valley <p>Library Services</p> <ul style="list-style-type: none"> In 2012 Libraries began collecting and digitising material (photos, memorabilia, video, maps, reminiscences etc) covering the Decade of Remembrance and the revolutionary period in line with the Decade of Commemoration currently underway. This material relates to South Dublin and the wider Dublin region This material is available for public use through SOURCE the digital heritage archive on www.southdublinlibraries.ie A new book entitled 'Dublin Fire Service during the Revolutionary Period' was produced by Libraries.
4.4.2 Strategic Goal – Protect the landscapes, habitats, special areas, architectural and archaeological features by:	<p>Objectives</p> <p>□ Protect the County's environments, habitats and species and consider the developing national landscape policy.</p> <p>Advice on heritage policies and legislation was inputted to planning applications, Local Area Plans and Part 8 projects as a means of protecting and incorporating biodiversity into plans and projects.</p> <p>□ Develop and implement a strategy for the protection, management and enhancement of the natural and recreational potential of waterways.</p>

	<p>Participation in Waterways Ireland initiative to assess potential of Grand Canal Rural and Royal Canal Rural for recreational tourism development.</p> <p>□ Protect, manage and enhance the tree population through the development of an integrated Tree Strategy. □ Develop and access and use of significant natural and built assets such as the Parks, Mountains, the Liffey, Dodder, Rivers and the Grand Canal.</p> <p>Engagement took place with Waterways Ireland regarding the protection of ecological habitats along the Grand Canal.</p> <p>Environmental Services</p> <p>Ongoing participation in, and support of, the Dublin Mountains Partnership, a body comprised of South Dublin and Dún Laoghaire-Rathdown County Councils, Coillte, Dublin City Council, the Dublin Mountains Initiative and the National Parks and Wildlife Service</p> <p>□ Investigate the development and promotion of habitats within transport routes.</p> <p>Heritage advice provided to Council cycling and walking route projects.</p> <p>□ Protect the rural and upland environment for all citizens</p> <p>Environmental Services</p> <p>South Dublin County Council is a member of PURE – Protecting Uplands & Rural Environments. Throughout 2012 SDCC continued to monitor and enforce all incidents of illegal dumping throughout the Dublin Mountains in partnership with P.U.R.E.</p> <p>□ Develop and promote a biodiversity plan.</p>
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	<p>Preparations commenced for the preparation of the County Biodiversity Plan which will be completed in 2013.</p> <ul style="list-style-type: none"> □ Identify architectural conservation areas □ Develop an inventory of Council controlled structures. Manage and maintain these structures to ensure their conservation and safety. <p>Further surveys of Council-owned Protected Structures were completed.</p> <ul style="list-style-type: none"> □ Promote and support alternative and imaginative use of architectural structures and graveyards. <p>Engaged with local communities in Palmerston and Rathfarnham regarding local historic graveyard projects.</p>
4.4.3 Strategic Goal – To promote education and awareness of the rich landscapes, habitats, architecture, archaeology and culture of South Dublin County :	<p>Objectives:</p> <ul style="list-style-type: none"> □ Increase knowledge and awareness of the existing landscapes, habitats, architecture, archaeology and culture resources. <p>Heritage-related data from the County was added to a national Heritage Viewer website.</p>
4.4.4 Strategic Goal – Sustainable Planning and Development:	<p>The Council will:</p> <ul style="list-style-type: none"> □ Prioritise the development of green spaces in order to facilitate the County's green network for people and for wildlife. <p>Progress was made on developing a Green Infrastructure Map for the County to benefit people and wildlife.</p> <ul style="list-style-type: none"> □ Retain local heritage identity in new developments

	<p>Advice on heritage policies and legislation was inputted to planning applications, Local Area Plans and Part 8 projects as a means of protecting and incorporating biodiversity into plans and projects.</p> <p>Library Services</p> <p>Ballyroan Library designed and built using passive technologies.</p> <p>☐ Prepare a Green Infrastructure Plan that seeks to add to the value of the County's open space network for the benefit of people and the protection of wildlife.</p> <p>Progress was made on developing a Green Infrastructure Map for the County to benefit people and wildlife.</p> <p>☐ Support the development of allotments and community gardens</p> <p>Environmental Services</p> <ul style="list-style-type: none"> • Part 8 Process for the expansion of the allotments at Friarstown in 2012.
<p>4.4.5 Strategic Goal – To support and promote inter-agency and cross-department working in protecting landscapes, habitats, architecture, archaeology and culture of South Dublin County</p>	<ul style="list-style-type: none"> • Engaged with communities in Rathcoole, Saggart and Brittas to develop a heritage trail from Rathcoole to the Brittas Ponds, with a future objective of linking to the Dublin Mountains via the Dublin Mountains Way. <p>Environmental Services</p> <p>Ongoing participation in, and support of, the Dublin Mountains Partnership, a body comprised of South Dublin and Dún Laoghaire-Rathdown County Councils, Coillte, Dublin City Council, the Dublin Mountains Initiative and the National Parks and Wildlife Service</p>

<p>4.4.6 Strategic Goal – To develop and support the Irish language on a County basis and within the Council</p>	<p>Objectives</p> <p>☐ Facilitate all customers who choose to deal with the Council in Irish.</p> <p>South Dublin County Council continues to develop and support the Irish Language on a County wide basis. Some of the key activities include:</p> <ul style="list-style-type: none"> • Fix your street, a major success for SDCC is also available for the public as Gaeilge on www.deisighdoshraid.ie and being used by the public, with 114 hits since it was launched. • The Second Irish Language Scheme was agreed between South Dublin County Council and the Minister of Arts, Heritage and the Gaeltacht, with particular care being taken to promote and develop Irish on websites by SDCC and to continue with all the commitments made in the first Irish Language Scheme. • Irish is now available in all the interactive Self Service Points in South Dublin Libraries. • Irish is included on www.southdublinlibraries.ie Online Language Learning, which is free of charge and available to all our members. • The home page of www.athcliaththeas.ie has been developed to include daily notices and news articles. • Over 111 events took place throughout South Dublin County, celebrating Irish, which catered for over 7,500 people. • Facebook was used for the first time in 2012 to promote Seachtain na Gaeilge – www.facebook.com/snagact - and was well received by the public • Irish Classes and Conversational Groups were held throughout the library network. • From January to November 2012, 282 documents were translated inhouse, of approx. 100050 words, giving a potential saving of €13,000 with major projects being the Annual Report and Deisigh do Shráid. • There were 441 queries registered under the Irish Office/Gaeilge throughout
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	<p>the Council.</p> <p>Library Services</p> <p>In 2012 Libraries developed an Irish version of the smartphone library catalogue and library website.</p>
5.0 Implementation and Monitoring	<p>Environmental Services</p> <ul style="list-style-type: none"> • Implementation of 2012 Annual Environmental Inspection Plan aimed at strengthening compliance and enforcement of national environmental legislations and EU Environmental Law • Re-Organisation and overhaul of public realm maintenance schedules to optimise delivery and improve monitoring capability.
5.1 Modernisation and Change	<p>Environmental Services</p> <p>Development of Online Schedule Management System to enable improved management and monitoring of Public Realm Maintenance Works</p> <p>Information Technology</p> <p>Applications Development</p> <p>IT staff continue to develop in-house enhancements to our systems including:-</p> <ul style="list-style-type: none"> • Customer Care System • Managers Orders System • Enforcements System • Risk Register • Environmental Complaints System • Managers Dashboard <p>Web Developments</p> <p>The IT Department supports the continued development and upgrading of in excess</p>

	<p>of 50 websites that are owned and maintained by South Dublin County Council. 2012 saw the launch or redevelopment of the following sites: -</p> <ul style="list-style-type: none"> • Connect with Energy • Travel Smart Communities • Database of Public Art • Childrens Services <p>Online surveys were provided for a number of initiatives regarding the provision of walking and cycling routes. A facility to allow online submission of Local Area Plans was also developed.</p> <p>OASIS – Online Access to Spatial Information Systems</p> <p>The new Intranet Corporate GIS web application, OASIS, officially launched in October 2012 giving staff access to shared, complete, accurate, high quality and up-to-date spatial information.</p> <p>Further GIS Applications were also launched during 2012 including: -</p> <ul style="list-style-type: none"> • Planning Applications Online – now using ArcGIS Javascript API. • Electoral Register Polling Stations Map • Bring Banks Online <p>Finance</p> <p>Implementation of new module in Agresso to facilitate electronic notifications to and from Revenue’s online system for relevant contracts.</p> <p>Agresso reporting software installed to produce EU/IMF Quarterly Reports.</p>
5.2 Democracy on the Web	<p>Social Media</p> <p>During the past year, SDCC has continued to engage customers and citizens effectively through social media. Public information campaigning, media relations</p>

	<p>and crisis management have all been transformed by Web2.0 and this digital journey is certain to continue into the future. Local government is realising that information is no longer a one-way monologue but a two-way dialogue with the citizen. SDCC is now actively engaging with a fast-growing social media savvy population, staying updated on the public's needs and opinions and thereby responding with effective policies.</p> <p>The Council now has in excess of 3,200 Twitter followers with more than 1,600 Facebook accounts 'liking' the Council's page and receiving updates.</p> <p>Library Services</p> <p>Libraries continued to utilise and develop social media platforms to promote services to the community. During 2012 the Library service used social media and Web 2.0 tools such as Blogging, Twitter, Facebook, Google+, Pinterest, YouTube, Flickr, Audioboo, Storify and a range of other digital communications platforms connecting with over 9000 individuals/organisations. The library service is now using social media not only as a marketing tool but also to monitor what local communities are saying about services on offer.</p>
5.3 Effective Management of Resources	<p>Finance</p> <p>Implemented Local Government (Household Charge) Act 2011.</p>
5.4 Reporting Performance	<p>Information Technology</p> <p>During 2012, the corporate local area network was upgraded to a converged, secure and scalable platform, supporting voice, video, data and wireless. A managed support service has been implemented and new reporting functionality provides detailed graphical and statistical analysis.</p> <p>Finance</p> <p>Complied with reporting requirements for: Annual Accounts</p>

	<p>Annual S891b report – details in respect of payments over €1,000 Return for 2011 submitted to the Revenue Commissioners Prompt Payments Report for Q1 to Q3 2012 submitted</p> <p>IMF/EU Quarterly Reports for Q1 to Q3 2012 submitted in relation to:</p> <ul style="list-style-type: none"> • Revenue Account • Capital Account • Debtors • GGB (General Government Balance) • Borrowings and repayment projections • Payroll • Quarterly Payroll Reports 2012 submitted to the C.S.O. <p>Continued progress under Croke Park, Public Service Agreement, achieving efficiencies and saving of €56m through progressively pursuing cost saving actions.</p>
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