26th November 2010

Paddy Doherty
Business Development Manager
Dublin Bus
Head Office
56/60 Upper O'Connell Street
Dublin 1

<u>Lucan Area Committee Meeting of South Dublin County Council</u> held on 23rd November 2010

Dear Mr. Doherty,

At the meeting of the Lucan Committee held on the 23rd November 2010 the following emergency motion was passed by the Members of the Area Committee:

"That this Committee requests the Manager to write to Dublin Bus as a matter of great urgency to express the concerns on the introduction of the new Network Direct Bus Schedules that had the effect of causing:

- Unprecedented queuing delays for many residents in Lucan and Palmerstown areas that caused serious inconvenience.
- Great stress to local residents in Foxborough as a result of early and unacceptable noise levels at the new bus terminus in Foxborough estate given the close proximity to local residents' homes and longer delays for local residents in Foxborough in exiting the estate at morning peak times owing to increased traffic congestion at this new bus terminus.

Further that Dublin Bus would reply to this area committee immediately and set out clearly its response to remedy these matters."

I would be obliged for your comment and response as soon as possible to enable me to revert to the Committee.

Yours sincerely,

Edel Colgan Senior Staff Officer 26th November 2010

Paddy Doherty
Business Development Manager
Dublin Bus
Head Office
56/60 Upper O'Connell Street
Dublin 1

<u>Lucan/ Area Committee Meeting of South Dublin County Council</u> <u>held on 23rd November 2010</u>

Dear Mr. Doherty,

At the meeting of the Lucan Committee held on the 23rd November 2010 the following emergency motion was passed by the Members of the Area Committee:

"That this Area Committee, noting the serious concerns and grievances already expressed by commuters in the first days following implementation of the newly-revised bus routes and timetables for the Lucan Road corridor, calls on Dublin Bus to hnour the commitment given to members of this Committee at the briefing of October 26th 2010 to hold a comprehensive review of the operation, efficiency and effectiveness of the new arrangements after six weeks and furthermore requests that Dublin bus management, as part of this six-week review, firstly initiates a process to invite and review comments and submissions from the public and secondly holds a further meeting with members of this Committee."

I would be obliged for your comment and response as soon as possible to enable me to revert to the Committee.

Yours sincerely,

Edel Colgan Senior Staff Officer



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Ms Edel Colgan Senior Staff Officer South Dublin County Council Planning Department Enforcement Section County Hall Tallaght Dublin 24



Our Ref: 1/08/67

Your Ref:

Date: 29th November 2010

Dear Ms. Colgan,

I refer to your letter of 26th November 2010 regarding a motion passed at your meeting of 23rd November relating to a post implementation review. As informed previously Dublin Bus intends to carry out a review of its services after a period of six weeks and this is an integral part of our strategy.

All councillors are invited to forward comments with regard to the revised services which will form part of this review. These can be forwarded directly to ray.coyne@dublinbus.ie

In relation to a further meeting with the Committee; if you could furnish proposed dates, location and times, I can revert directly.

Yours sincerely

Paddy Doherty,

Acting Chief Executive.